

**SUBSTITUTE FOR
SENATE BILL NO. 178**

A bill to make appropriations for the department of insurance and financial services for the fiscal year ending September 30, 2026; and to provide for the expenditure of the appropriations.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

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PART 1

LINE-ITEM APPROPRIATIONS

Sec. 101. There is appropriated for the department of insurance and financial services for the fiscal year ending September 30, 2026, from the following funds:

DEPARTMENT OF INSURANCE AND FINANCIAL SERVICES

Sec. 101. APPROPRIATION SUMMARY

Full-time equated unclassified positions	6.0
Full-time equated classified positions	401.0

1	GROSS APPROPRIATION		\$	78,051,600
2	Interdepartmental grant revenues:			
3	Total interdepartmental grants and			
4	intradepartmental transfers			763,800
5	ADJUSTED GROSS APPROPRIATION		\$	77,287,800
6	Federal revenues:			
7	Total federal revenues			250,000
8	Special revenue funds:			
9	Total local revenues			0
10	Total private revenues			0
11	Total other state restricted revenues			77,037,800
12	State general fund/general purpose		\$	0
13	Sec. 102. DEPARTMENTAL ADMINISTRATION AND			
14	SUPPORT			
15	Full-time equated unclassified positions	6.0		
16	Full-time equated classified positions	22.0		
17	Unclassified salaries--FTEs	6.0	\$	984,100
18	Administrative hearings			173,700
19	Department services--FTEs	17.0		6,931,400
20	Executive director programs--FTEs	5.0		1,537,700
21	Property management			1,217,200
22	Worker's compensation			1,900
23	GROSS APPROPRIATION		\$	10,846,000
24	Appropriated from:			
25	Interdepartmental grant revenues:			
26	Special revenue funds:			
27	Bank fees			864,600

1	Captive insurance regulatory and supervision		
2	fund		69,600
3	Consumer finance fees		560,400
4	Credit union fees		1,309,000
5	Deferred presentment service transaction fees		240,500
6	Insurance bureau fund		4,744,400
7	Insurance continuing education fees		46,500
8	Insurance licensing and regulation fees		1,838,300
9	MBLSLA fund		1,172,700
10	State general fund/general purpose	\$	0
11	Sec. 103. INSURANCE AND FINANCIAL SERVICES		
12	REGULATION		
13	Full-time equated classified positions	379.0	
14	Consumer services and protection--FTEs	109.0	18,413,800
15	Financial institutions evaluation--FTEs	138.0	23,061,300
16	Insurance evaluation--FTEs	132.0	22,117,900
17	GROSS APPROPRIATION	\$	63,593,000
18	Appropriated from:		
19	Interdepartmental grant revenues:		
20	IDG from MDLARA, for debt management		763,800
21	Federal revenues:		
22	Federal revenues		250,000
23	Special revenue funds:		
24	Bank fees		6,564,600
25	Captive insurance regulatory and supervision		
26	fund		644,600
27	Consumer finance fees		2,415,800
28	Credit union fees		8,456,700

1	Deferred presentment service transaction fees	2,360,200
2	Insurance bureau fund	27,344,700
3	Insurance continuing education fees	548,300
4	Insurance licensing and regulation fees	8,266,400
5	MBLSLA fund	5,942,500
6	Multiple employer welfare arrangement	35,400
7	State general fund/general purpose	\$ 0
8	Sec. 104. INFORMATION TECHNOLOGY	
9	Information technology services and projects	3,612,600
10	GROSS APPROPRIATION	\$ 3,612,600
11	Appropriated from:	
12	Interdepartmental grant revenues:	
13	Special revenue funds:	
14	Bank fees	288,000
15	Captive insurance regulatory and supervision	
16	fund	23,200
17	Consumer finance fees	186,700
18	Credit union fees	436,000
19	Deferred presentment service transaction fees	80,500
20	Insurance bureau fund	1,710,800
21	Insurance continuing education fees	15,700
22	Insurance licensing and regulation fees	481,200
23	MBLSLA fund	390,500
24	State general fund/general purpose	\$ 0
25	Sec. 105. ONE-TIME APPROPRIATIONS	
26	GROSS APPROPRIATION	\$ 0
27	Appropriated from:	
28	Special revenue funds:	

1	State general fund/general purpose	\$	0
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PART 2

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PROVISIONS CONCERNING APPROPRIATIONS

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FOR FISCAL YEAR 2025-2026

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GENERAL SECTIONS

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Sec. 201. In accordance with section 30 of article IX of the state constitution of 1963, for the fiscal year ending September 30, 2026, total state spending from state sources under part is \$79,241,800.00 and state spending from state sources to be paid to local units of government is \$0.00.

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Sec. 202. The appropriations authorized under this part and part 1 are subject to the management and budget act, 1984 PA 431, MCL 18.1101 to 18.1594.

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Sec. 203. As used in this part and part 1:

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(a) "Department" means the department of insurance and financial services.

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(b) "Director" means the director of the department.

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(c) "FTE" means full-time equated.

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(d) "IDG" means interdepartmental grant.

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(e) "MBLSLA fund" means the restricted account established under section 8 of the mortgage brokers, lenders, and servicers licensing act, 1987 PA 173, MCL 445.1658.

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(f) "Standard report recipients" means the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office.

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Sec. 204. A department or agency shall use the internet to fulfill the reporting requirements of this part. This requirement

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1 includes transmitting reports to the standard report recipients and
2 any other required recipients by email and posting the reports on
3 an internet site.

4 Sec. 205. To the extent permissible under section 261 of the
5 management and budget act, 1984 PA 431, MCL 18.1261, all of the
6 following apply to funds appropriated in part 1:

7 (a) The funds must not be used for the purchase of foreign
8 goods or services, or both, if competitively priced and of
9 comparable quality American goods or services, or both, are
10 available.

11 (b) Preference must be given to goods or services, or both,
12 manufactured or provided by Michigan businesses, if they are
13 competitively priced and of comparable quality.

14 (c) Preference must be given to goods or services, or both,
15 that are manufactured or provided by Michigan businesses owned and
16 operated by veterans, if they are competitively priced and of
17 comparable quality.

18 (d) Preference must be given to goods or services, or both,
19 that are manufactured in facilities that employ union members.

20 Sec. 206. The department shall not take disciplinary action
21 against an employee of the department for communicating with a
22 member of the legislature or legislative staff, unless the
23 communication is prohibited by law and the department is exercising
24 its authority as provided by law.

25 Sec. 207. Consistent with section 217 of the management and
26 budget act, 1984 PA 431, MCL 18.1217, the department shall prepare
27 a report on out-of-state travel expenses not later than January 1.
28 The report must list all travel by classified and unclassified
29 employees outside this state in the previous fiscal year that was

1 funded in whole or in part with funds appropriated in the
2 department's budget. The department shall submit the report to the
3 senate and house appropriations committees and to the standard
4 report recipients. The report must include all of the following
5 information:

6 (a) The dates of each travel occurrence.

7 (b) The total transportation and related expenses of each
8 travel occurrence and the proportions funded with state general
9 fund/general purpose revenues, state restricted revenues, federal
10 revenues, and other revenues.

11 Sec. 208. The department shall not use funds appropriated in
12 part 1 to hire a person to provide legal services that are the
13 responsibility of the attorney general. This section does not apply
14 to legal services for bonding activities or to outside legal
15 services that the attorney general authorizes.

16 Sec. 209. Not later than December 15, the state budget office
17 shall prepare and submit a report that provides estimates of the
18 total general fund/general purpose appropriation lapses at the
19 close of the previous fiscal year. The report must summarize the
20 projected year-end general fund/general purpose appropriation
21 lapses by major departmental program or program areas. The state
22 budget office shall submit the report to the standard report
23 recipients and the chairpersons of the senate and house
24 appropriations committees.

25 Sec. 210. (1) In addition to the funds appropriated in part 1,
26 there is appropriated an amount not to exceed \$200,000.00 for
27 federal contingency authorization. Amounts appropriated under this
28 subsection are not available for expenditure until they have been
29 transferred to another line item in part 1 under section 393(2) of

1 the management and budget act, 1984 PA 431, MCL 18.1393.

2 (2) In addition to the funds appropriated in part 1, there is
3 appropriated an amount not to exceed \$1,000,000.00 for state
4 restricted contingency authorization. Amounts appropriated under
5 this subsection are not available for expenditure until they have
6 been transferred to another line item in part 1 under section
7 393(2) of the management and budget act, 1984 PA 431, MCL 18.1393.

8 Sec. 211. A department or an agency shall cooperate with the
9 department of technology, management, and budget to maintain a
10 searchable website accessible by the public at no cost that
11 includes, but is not limited to, all of the following for each
12 department or agency:

13 (a) Fiscal-year-to-date expenditures by category.

14 (b) Fiscal-year-to-date expenditures by appropriation unit.

15 (c) Fiscal-year-to-date payments to a selected vendor,
16 including the vendor name, payment date, payment amount, and
17 payment description.

18 (d) The number of active department employees by job
19 classification.

20 (e) Job specifications and wage rates.

21 Sec. 212. Not later than 14 days after the release of the
22 executive budget recommendation, the department shall cooperate
23 with the state budget office to provide an annual report on
24 estimated state restricted fund balances, state restricted fund
25 projected revenues, and state restricted fund expenditures for the
26 previous 2 fiscal years. The report must be submitted to the
27 standard report recipients and to the chairpersons of the senate
28 and house appropriations committees.

29 Sec. 214. To the extent permissible under the management and

1 budget act, 1984 PA 431, MCL 18.1101 to 18.1594, the director of
2 each department or agency receiving appropriations in part 1 shall
3 take all reasonable steps to ensure geographically-disadvantaged
4 business enterprises compete for and perform contracts to provide
5 services or supplies, or both. Each director shall strongly
6 encourage firms with which the department or agency contracts to
7 subcontract with certified geographically-disadvantaged business
8 enterprises for services, supplies, or both. As used in this
9 section, "geographically-disadvantaged" business enterprises means
10 that term as defined in Executive Directive No. 2023-1.

11 Sec. 215. On a quarterly basis, a department or agency
12 receiving appropriations in part 1 shall report on the number of
13 FTEs in pay status by type of staff and civil service
14 classification, including a comparison by line item of the number
15 of FTEs authorized from funds appropriated in part 1 to the actual
16 number of FTE positions employed by the department or agency at the
17 end of the reporting period. The report must be submitted to the
18 senate and house appropriations committees and to the standard
19 report recipients.

20 Sec. 218. The department shall receive and retain copies of
21 all reports funded from appropriations in part 1. The department
22 shall follow federal and state guidelines for short-term and long-
23 term retention of records. The department may electronically retain
24 copies of reports unless otherwise required by federal or state
25 guidelines.

26 Sec. 219. Not later than April 1, the department shall report
27 on each specific policy change made to implement a public act
28 affecting the department that took effect during the previous
29 calendar year. The department shall submit the report to the

1 standard report recipients, the senate and house appropriations
2 committees, and the joint committee on administrative rules.

3 Sec. 220. Unless prohibited by law, the department may accept
4 credit card or other electronic means of payment for licenses,
5 fees, or permits. If electronic payment is offered, at least one
6 method of electronic payment must not incur the licensee additional
7 fees.

8 Sec. 221. (1) Funds appropriated in part 1 must not be used to
9 restrict or impede a marginalized community's access to government
10 resources, programs, or facilities.

11 (2) From the funds appropriated in part 1, local governments
12 shall report any action or policy that attempts to restrict or
13 interfere with the duties of a local health officer.

14 Sec. 222. Appropriations in part 1 must, to the extent
15 possible by the department, not be expended until all existing work
16 project authorization available for the same purposes is exhausted.

17 Sec. 223. (1) General fund appropriations in part 1 shall not
18 be expended for items if federal funding or private grant funding
19 is available for the same expenditures.

20 (2) If the department is required to make a reduction in
21 expenditures under section 395(1) or (2) of the management and
22 budget act, 1984 PA 431, MCL 18.1395, for any appropriation under
23 this part or part 1, the department must notify the standard report
24 recipients not later than 10 days after the reduction. The
25 notification must include, but not be limited to, the following:

26 (a) A description of the fund source that is insufficient to
27 support the expenditures being reduced and the amount of the
28 reduction.

29 (b) A description of the cause for the reduction, if any such

1 cause is known.

2 (c) A description of the functions of state government or
3 services to residents that will be affected by the reduction.

4 Sec. 224. (1) Not later than 10 days after the effective date
5 of this act, the department must provide a report to the standard
6 report recipients containing the following information:

7 (a) A list of any sections in this act that the department
8 determines to be unenforceable, with a detailed legal rationale for
9 those determinations, as applicable.

10 (b) If a determination under subdivision (a) would affect the
11 operations of a program or programs within the department, the
12 department must report the estimated difference in cost between the
13 policy outlined in the section determined to be unenforceable and
14 the policy the department intends to pursue.

15 (2) The department may coordinate with the executive office of
16 the governor or other state departments or agencies to compile a
17 statewide report for any departments or agencies required to submit
18 a report substantially similar to the report described under
19 subsection (1).

20 Sec. 225. The department shall provide a quarterly report to
21 the standard report recipients detailing federal policy changes
22 that do, or are expected to do, any of the following:

23 (a) Affect the operations of the department.

24 (b) Affect an industry, community, population, or other group
25 regulated or served by, or that otherwise engages with, the
26 department.

27 (c) Affect regulations that currently protect the public to
28 the extent that the regulations affect an industry, community,
29 population, or other group regulated or served by, or that

1 otherwise engages with, the department.

2 (d) Create a regulatory gap that could negatively impact the
3 public.

4 226. (1) For any grant program or project funded in part 1
5 intended for a single recipient organization or unit of local
6 government, the grant program or project is for a public purpose
7 and the department shall follow procurement statutes for this
8 state, including any bidding requirements, unless the department
9 can fully validate, through information detailed in this part or
10 public supporting documents, both of the following:

11 (a) The specific organization or unit of local government that
12 will receive or administer the funds.

13 (b) How the funds will be administered and expended.

14 (2) To be eligible to receive a grant described in subsection
15 (1), both of the following must occur:

16 (a) A recipient must submit the application under subsection
17 (3) not later than 60 days after the effective date of this act.

18 (b) A recipient must be 1 of the following:

19 (i) A unit of local government, as that term is defined in
20 section 115 of the management and budget act, 1984 PA 431, MCL
21 18.1115.

22 (ii) An institution of higher education.

23 (iii) A state agency, as that term is defined in section 115 of
24 the management and budget act, 1984 PA 431, MCL 18.1115.

25 (iv) An entity registered with the department of licensing and
26 regulatory affairs or the department of attorney general that has
27 been in existence for at least the 12 months preceding the
28 effective date of this act.

29 (v) Another entity that can demonstrate, through state or

1 federal tax filings or other state or federal government records,
2 that it has been in existence for at least the 12 months preceding
3 the effective date of this act.

4 (3) Notwithstanding any other conditions or requirements for
5 direct appropriation grants, the department shall work with the
6 state budget office to perform at least all of the following
7 activities to administer the grants described in subsection (1):

8 (a) Develop a standard application process using the
9 electronic submission portal developed by the state budget office,
10 grantee reporting requirements, and any other necessary
11 documentation, including sponsorship information as specified under
12 subsection (4). If the electronic submission portal identified in
13 this subdivision is not fully functional by 60 days after the
14 effective date of this act, the state budget office shall ensure
15 that the standard application process and form are available
16 promptly and paper submission is acceptable. The state budget
17 office shall promptly submit application material received to the
18 department for departmental review.

19 (b) Establish a process to review, complete, and execute a
20 grant agreement with a grant recipient. The department shall not
21 execute a grant agreement unless all necessary documentation has
22 been submitted and reviewed.

23 (c) Verify to the extent possible that a grant recipient will
24 use funds for a public purpose that serves the economic prosperity,
25 health, safety, or general welfare of the residents of this state.

26 (d) Review and verify all necessary information to ensure that
27 the grant recipient is reasonably able to execute the grant
28 agreement, perform its fiduciary duty, and comply with all
29 applicable state and federal statutes. The department may deduct

1 the cost of background checks and any other efforts performed as
2 part of this verification from the amount of the designated grant
3 award.

4 (e) Establish a standard timeline to review all documents
5 submitted by grant recipients and provide a response within 45
6 business days stating whether submitted documents by a grant
7 recipient are sufficient or in need of additional information. If
8 additional information is needed, the 60-day deadline in subsection
9 (2) is considered to have been met if a sponsor has been identified
10 for that grant. If a grant recipient does not provide information
11 sufficient to execute a grant agreement not later than 60 days
12 after being notified by the department of grant approval, the
13 department shall return funds associated with the grant to the
14 state treasury.

15 (f) Make an initial disbursement of up to 50% of the grant to
16 the grant recipient not later than 60 days after a grant agreement
17 has been executed. Disbursements must be consistent with part II,
18 chapter 10, section 200 of the Financial Management Guide.

19 (g) Disburse the funds remaining after the initial
20 disbursement under subdivision (f) per the grant disbursement
21 schedule in the executed grant agreement on a reimbursement basis
22 after the grantee has provided sufficient documentation, as
23 determined by the department, to verify that expenditures were made
24 in accordance with the project purpose.

25 (4) The identification and process for sponsorship of a grant
26 described in subsection (1) is as follows:

27 (a) Not later than the effective date of this act, the state
28 budget office shall provide an initial list of grants that require
29 legislative sponsorship to the legislature and shall make public an

1 initial list of grants that likely will be sponsored by the
2 department or by the state budget office.

3 (b) A sponsor of a grant described in subsection (1) must be a
4 legislator, the department, or the state budget office.

5 (c) A legislative sponsor must be identified through a letter
6 submitted by that legislator's office to the department and state
7 budget director containing the name of the grant recipient, the
8 intended amount of the grant, a certification from that legislator
9 that the grant is for a public purpose, and specific citation of
10 the section and subsection of the public act that authorizes the
11 grant, as applicable.

12 (d) Not later than 10 business days after the effective date
13 of this act, the senate and house of representatives shall compile
14 an initial list of legislative grant sponsors for their respective
15 chambers and submit those compiled lists to the state budget office
16 and the department, and the state budget office shall identify
17 department- or state budget office-sponsored grants. The state
18 budget director may grant an extension of this deadline of not more
19 than 30 days on a case-by-case basis. The state budget office shall
20 make the compiled lists public within 14 business days after the
21 effective date of this act.

22 (e) Not later than 60 days after the effective date of this
23 act, the state budget office shall publish a final list of grants
24 requiring sponsorship. If a legislative sponsor is not identified
25 within 60 days after the effective date of this act, the department
26 shall do 1 of the following:

27 (i) Identify the department or the state budget office as the
28 sponsor.

29 (ii) Decline to execute the grant agreement and lapse the

1 associated funds at the end of the fiscal year.

2 (f) At any point during the fiscal year, legislative grant
3 sponsors may be added to a grant request.

4 (5) An executed grant agreement under this section between the
5 department and a grant recipient must include at least all of the
6 following:

7 (a) All necessary identifying information for the grant
8 recipient, including any tax and financial information for the
9 department to administer funds under this section.

10 (b) A description of the project for which the grant funds
11 will be expended, including tentative timelines and the estimated
12 budget. The department shall not reimburse expenditures that are
13 outside of the project purpose, as stated in the executed grant
14 agreement, from appropriations in part 1. The grantee shall return
15 to the treasury any interest in excess of \$1,000.00 earned on the
16 grant funds while unexpended and in possession of the grantee.

17 (c) Unless otherwise specified in department policy, a
18 requirement that funds appropriated for the grants described in
19 subsection (1) may be used only for expenditures that occur on or
20 after the effective date of this act.

21 (d) A requirement for reporting by the grant recipient to the
22 department and the legislative sponsor that provides the status of
23 the project and an accounting of all funds expended by the grant
24 recipient, as determined by the department.

25 (e) A clawback provision that allows the department of
26 treasury to recoup or otherwise collect any funds that are
27 declined, unspent, or otherwise misused.

28 (f) The signed legislative sponsorship letter required under
29 subsection (4), incorporated into the grant agreement and included

1 as an appendix or attachment.

2 (g) If a grant recipient has provided information sufficient
3 to execute a grant agreement, the state budget office shall
4 promptly transmit that information to the department for the
5 department's review of the grant application. If a grant recipient
6 has provided information sufficient to execute a grant agreement
7 within 60 days after the effective date of this act, but the grant
8 application needs technical fixes or additional legislative action,
9 as identified by the state budget office, the 60-day deadline in
10 this subdivision is considered to have been met, if a sponsor has
11 been identified for that grant. If a grant recipient does not
12 provide information sufficient to execute a grant agreement not
13 later than 60 days after being notified by the department of grant
14 approval, the department shall return funds associated with the
15 grant to the state treasury.

16 (6) If appropriate to improve the administration or oversight
17 of a grant described in subsection (1), the department may adopt a
18 memorandum of understanding with another state department to
19 perform the required duties under this section.

20 (7) A grant recipient shall respond to all reasonable
21 information requests from the department related to grant
22 expenditures and retain grant records for not less than 7 years,
23 and the grant may be subject to monitoring, site visits, and audits
24 as determined by the department. The grant agreement required under
25 this section must include signed assurance by the chief executive
26 officer or other executive officer of the grant recipient that the
27 requirements of this subsection will be met.

28 (8) The grant recipient shall expend all funds awarded and
29 complete all projects not later than September 30, 2030. If at that

1 time any unexpended funds remain, the grant recipient shall return
2 those funds to the state treasury.

3 (9) Any funds that are granted to a state department are
4 appropriated in that department for the purpose of the intended
5 grant.

6 (10) The state budget director may, on a case-by-case basis,
7 extend the deadline in subsection (8) on request by a grant
8 recipient if a sponsor has been identified for the grant. The state
9 budget director shall notify the chairs of the senate and house of
10 representatives appropriations committees not later than 5 days
11 after an extension is granted.

12 (11) Not later than March 1, the state budget office shall
13 post a report in a publicly accessible location on its website. The
14 report must list the grant recipient, project purpose, and location
15 of the project for each grant described in subsection (1), the
16 status of funds allocated and disbursed under the grant agreement,
17 and the legislative sponsor, if applicable. After March 1, the
18 state budget office shall update the report monthly and shall post
19 the updated report each month. The state budget office shall
20 include in the report the most comprehensive information the office
21 has available at the time of posting for grants awarded. The state
22 budget office may compile the information required in this report
23 across all departments. The department shall assist the state
24 budget office with the compilation of the report required under
25 this subsection.

26 (12) On request, beginning 75 days after the effective date of
27 this act, the state budget office shall release information
28 received for grant applications.

29 (13) As applicable, the legislative sponsor of a grant

1 described in subsection (1) shall not sponsor a grant, or ask
 2 another legislator to sponsor a grant, if there is a conflict of
 3 interest related to the grant recipient.

4 (14) If the department reasonably determines that the funds
 5 allocated for an executed grant agreement under this section were
 6 misused or that use of the funds was misrepresented by the grant
 7 recipient, the department shall not award any additional funds
 8 under the executed grant agreement and shall refer the grant for
 9 review following internal audit protocols.

10 Sec. 228. The state budget director shall take steps to ensure
 11 that all state fiscal recovery funds allocated to this state under
 12 the American rescue plan act of 2021, Public Law 117-2, are
 13 expended by December 31, 2026, as required by law. A department or
 14 agency receiving an appropriation under this part or part 1 must
 15 notify the standard report recipients if an appropriation of funds
 16 described under this section is projected to lapse.

17 Sec. 229. (1) From the funds appropriated in part 1 from the
 18 insurance bureau fund, funds may be expended to support legislative
 19 participation in insurance activities coordinated by insurance and
 20 legislative associations, in accordance with section 225 of the
 21 insurance code of 1956, 1956 PA 218, MCL 500.225.

22 (2) Not later than September 30, the department shall submit a
 23 report to the standard report recipients that provides all of the
 24 following:

25 (a) The names of those seeking reimbursements.

26 (b) The number of times each individual seeks a reimbursement.

27

28 **INSURANCE AND FINANCIAL SERVICES REGULATION**

29 Sec. 301. The annual health insurance rate change report

1 prepared pursuant to 45 CFR 154.301(b) must include the total
2 number of objections issued by the department for health insurance
3 filings in the report.

4 Sec. 302. In addition to the funds appropriated in part 1, the
5 funds collected by the department in connection with a
6 conservatorship under section 32 of the mortgage brokers, lenders,
7 and servicers licensing act, 1987 PA 173, MCL 445.1682, and funds
8 collected by the department from corporations being liquidated
9 under the insurance code of 1956, 1956 PA 218, MCL 500.100 to
10 500.8302, are appropriated for all expenses necessary to provide
11 for the required services. Funds are available for expenditure when
12 they are received by the department of treasury and must not lapse
13 to the general fund at the end of the fiscal year. The total amount
14 appropriated under this section and section 303 must not exceed
15 \$1,000,000.00.

16 Sec. 303. The department may make available to interested
17 entities customized listings of nonconfidential information in its
18 possession. The department may establish and collect a reasonable
19 charge to provide this service. The revenue from this service is
20 appropriated when received and must be used to offset expenses to
21 provide the service. Any balance of this revenue collected and
22 unexpended at the end of the fiscal year must lapse to the
23 appropriate restricted fund. The total amount appropriated under
24 this section and section 302 must not exceed \$1,000,000.00.

25 Sec. 304. The department must electronically transmit the
26 annual report prepared under section 238 of the insurance code of
27 1956, 1956 PA 218, MCL 500.238, and section 2108 of the banking
28 code of 1999, 1999 PA 276, MCL 487.12108, to the standard report
29 recipients at the time of the publication of the report.

1 Sec. 305. Not later than March 30, the department shall
2 provide a report to the standard report recipients and the chair of
3 the senate standing committee that addresses financial and
4 insurance issues based on filings received from insurers for
5 automobile insurance as that term is defined in section 2102 of the
6 insurance code of 1956, 1956 PA 218, MCL 500.2102, in the previous
7 calendar year that includes all of the following:

8 (a) The number of automobile insurance rate filings received
9 by the department.

10 (b) The average number of calendar days to process rate
11 filings.

12 (c) Pursuant to section 2111f of the insurance code of 1956,
13 1956 PA 218, MCL 500.2111f, the weighted average, aggregated
14 personal protection insurance rate change for policies subject to
15 the coverage limits under section 3107c(1)(a) to (d) of the
16 insurance code of 1956, 1956 PA 218, MCL 500.3107c.

17 (d) The number of objections issued by the department for
18 automobile insurance filings.

19 Sec. 306. (1) From the funds appropriated in part 1 for
20 consumer services and protection, the department shall expend
21 \$600,000.00 to add up to 3.0 FTEs to provide customer service
22 outreach or education related to financial services and insurance,
23 including automobile insurance and automobile accident care claims.
24 At least 1.0 FTE must be trained and experienced to assist
25 catastrophic accident survivors.

26 (2) Not later than September 30, the department shall submit a
27 report to the standard report recipients and the chair of the
28 senate standing committee that addresses financial and insurance
29 issues that provides all of the following:

1 (a) The number of automobile insurance consumers assisted.

2 (b) The number of complaints addressed.

3 (c) The number of complaint results in favor of the
4 complainant and complaint results in favor of the respondent.

5 Sec. 308. (1) Not later than March 30, the department shall
6 submit a plan to the standard boilerplate recipients to increase
7 outreach, education, and support services to the public, taking
8 into consideration demographic variables and analyzing areas of
9 this state with the greatest needs. The department may partner with
10 other state agencies to meet the requirements of this section. The
11 department shall consider methods to achieve the requirements of
12 this section, such as providing disaster relief support and
13 identifying events and other opportunities for direct public
14 interaction.

15 (2) Not later than December 1, the department shall create a
16 plan to establish satellite offices to provide in-person services
17 to customers. The plan must consider demographic variables and
18 analyze areas of the state with the highest needs when choosing
19 locations for satellite offices. The department may partner with
20 the secretary of state to meet the requirements of this section.