HOUSE BILL No. 5276

October 9, 2007, Introduced by Rep. Lemmons and referred to the Committee on Agriculture.

A bill to amend 1976 PA 331, entitled

"Michigan consumer protection act,"

by amending section 3 (MCL 445.903), as amended by 2006 PA 508.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 3. (1) Unfair, unconscionable, or deceptive methods,
- 2 acts, or practices in the conduct of trade or commerce are unlawful
- 3 and are defined as follows:
- 4 (a) Causing a probability of confusion or misunderstanding as
- 5 to the source, sponsorship, approval, or certification of goods or
- 6 services.
 - (b) Using deceptive representations or deceptive designations

- 1 of geographic origin in connection with goods or services.
- 2 (c) Representing that goods or services have sponsorship,
- 3 approval, characteristics, ingredients, uses, benefits, or
- 4 quantities that they do not have or that a person has sponsorship,
- 5 approval, status, affiliation, or connection that he or she does
- 6 not have.
- 7 (d) Representing that goods are new if they are deteriorated,
- 8 altered, reconditioned, used, or secondhand.
- 9 (e) Representing that goods or services are of a particular
- 10 standard, quality, or grade, or that goods are of a particular
- 11 style or model, if they are of another.
- 12 (f) Disparaging the goods, services, business, or reputation
- 13 of another by false or misleading representation of fact.
- 14 (q) Advertising or representing goods or services with intent
- 15 not to dispose of those goods or services as advertised or
- 16 represented.
- 17 (h) Advertising goods or services with intent not to supply
- 18 reasonably expectable public demand, unless the advertisement
- 19 discloses a limitation of quantity in immediate conjunction with
- 20 the advertised goods or services.
- 21 (i) Making false or misleading statements of fact concerning
- 22 the reasons for, existence of, or amounts of price reductions.
- 23 (j) Representing that a part, replacement, or repair service
- 24 is needed when it is not.
- 25 (k) Representing to a party to whom goods or services are
- 26 supplied that the goods or services are being supplied in response
- 27 to a request made by or on behalf of the party, when they are not.

- 1 (1) Misrepresenting that because of some defect in a consumer's
- 2 home the health, safety, or lives of the consumer or his or her
- 3 family are in danger if the product or services are not purchased,
- 4 when in fact the defect does not exist or the product or services
- 5 would not remove the danger.
- 6 (m) Causing a probability of confusion or of misunderstanding
- 7 with respect to the authority of a salesperson, representative, or
- 8 agent to negotiate the final terms of a transaction.
- 9 (n) Causing a probability of confusion or of misunderstanding
- 10 as to the legal rights, obligations, or remedies of a party to a
- 11 transaction.
- 12 (o) Causing a probability of confusion or of misunderstanding
- 13 as to the terms or conditions of credit if credit is extended in a
- 14 transaction.
- (p) Disclaiming or limiting the implied warranty of
- 16 merchantability and fitness for use, unless a disclaimer is clearly
- 17 and conspicuously disclosed.
- 18 (q) Representing or implying that the subject of a consumer
- 19 transaction will be provided promptly, or at a specified time, or
- 20 within a reasonable time, if the merchant knows or has reason to
- 21 know it will not be so provided.
- (r) Representing that a consumer will receive goods or
- 23 services "free" or "without charge", or using words of similar
- 24 import in the representation, without clearly and conspicuously
- 25 disclosing with equal prominence in immediate conjunction with the
- 26 use of those words the conditions, terms, or prerequisites to the
- 27 use or retention of the goods or services advertised.

- 1 (s) Failing to reveal a material fact, the omission of which
- 2 tends to mislead or deceive the consumer, and which fact could not
- 3 reasonably be known by the consumer.
- 4 (t) Entering into a consumer transaction in which the consumer
- 5 waives or purports to waive a right, benefit, or immunity provided
- 6 by law, unless the waiver is clearly stated and the consumer has
- 7 specifically consented to it.
- 8 (u) Failing, in a consumer transaction that is rescinded,
- 9 canceled, or otherwise terminated in accordance with the terms of
- 10 an agreement, advertisement, representation, or provision of law,
- 11 to promptly restore to the person or persons entitled to it a
- 12 deposit, down payment, or other payment, or in the case of property
- 13 traded in but not available, the greater of the agreed value or the
- 14 fair market value of the property, or to cancel within a specified
- 15 time or an otherwise reasonable time an acquired security interest.
- 16 (v) Taking or arranging for the consumer to sign an
- 17 acknowledgment, certificate, or other writing affirming acceptance,
- 18 delivery, compliance with a requirement of law, or other
- 19 performance, if the merchant knows or has reason to know that the
- 20 statement is not true.
- 21 (w) Representing that a consumer will receive a rebate,
- 22 discount, or other benefit as an inducement for entering into a
- 23 transaction, if the benefit is contingent on an event to occur
- 24 subsequent to the consummation of the transaction.
- 25 (x) Taking advantage of the consumer's inability reasonably to
- 26 protect his or her interests by reason of disability, illiteracy,
- 27 or inability to understand the language of an agreement presented

- 1 by the other party to the transaction who knows or reasonably
- 2 should know of the consumer's inability.
- 3 (y) Gross discrepancies between the oral representations of
- 4 the seller and the written agreement covering the same transaction
- 5 or failure of the other party to the transaction to provide the
- 6 promised benefits.
- 7 (z) Charging the consumer a price that is grossly in excess of
- 8 the price at which similar property or services are sold.
- 9 (aa) Causing coercion and duress as the result of the time and
- 10 nature of a sales presentation.
- 11 (bb) Making a representation of fact or statement of fact
- 12 material to the transaction such that a person reasonably believes
- 13 the represented or suggested state of affairs to be other than it
- 14 actually is.
- 15 (cc) Failing to reveal facts that are material to the
- 16 transaction in light of representations of fact made in a positive
- 17 manner.
- 18 (dd) Subject to subdivision (ee), representations by the
- 19 manufacturer of a product or package that the product or package is
- 20 1 or more of the following:
- 21 (i) Except as provided in subparagraph (ii), recycled,
- 22 recyclable, degradable, or is of a certain recycled content, in
- 23 violation of guides for the use of environmental marketing claims,
- 24 16 CFR part 260.
- 25 (ii) For container holding devices regulated under part 163 of
- 26 the natural resources and environmental protection act, 1994 PA
- 27 451, MCL 324.16301 to 324.16303, representations by a manufacturer

- 1 that the container holding device is degradable contrary to the
- 2 definition provided in that act.
- 3 (ee) Representing that a product or package is degradable,
- 4 biodegradable, or photodegradable unless it can be substantiated by
- 5 evidence that the product or package will completely decompose into
- 6 elements found in nature within a reasonably short period of time
- 7 after consumers use the product and dispose of the product or the
- 8 package in a landfill or composting facility, as appropriate.
- 9 (ff) Offering a consumer a prize if in order to claim the
- 10 prize the consumer is required to submit to a sales presentation,
- 11 unless a written disclosure is given to the consumer at the time
- 12 the consumer is notified of the prize and the written disclosure
- 13 meets all of the following requirements:
- 14 (i) Is written or printed in a bold type that is not smaller
- 15 than 10-point.
- 16 (ii) Fully describes the prize, including its cash value, won
- 17 by the consumer.
- 18 (iii) Contains all the terms and conditions for claiming the
- 19 prize, including a statement that the consumer is required to
- 20 submit to a sales presentation.
- 21 (iv) Fully describes the product, real estate, investment,
- 22 service, membership, or other item that is or will be offered for
- 23 sale, including the price of the least expensive item and the most
- 24 expensive item.
- 25 (gg) Violating 1971 PA 227, MCL 445.111 to 445.117, in
- 26 connection with a home solicitation sale or telephone solicitation,
- 27 including, but not limited to, having an independent courier

- 1 service or other third party pick up a consumer's payment on a home
- 2 solicitation sale during the period the consumer is entitled to
- 3 cancel the sale.
- 4 (hh) Except as provided in subsection (3), requiring a
- 5 consumer to disclose his or her social security number as a
- 6 condition to selling or leasing goods or providing a service to the
- 7 consumer, unless any of the following apply:
- 8 (i) The selling, leasing, providing, terms of payment, or
- 9 transaction includes an application for or an extension of credit
- 10 to the consumer.
- 11 (ii) The disclosure is required or authorized by applicable
- 12 state or federal statute, rule, or regulation.
- 13 (iii) The disclosure is requested by a person to obtain a
- 14 consumer report for a permissible purpose described in section 604
- 15 of the fair credit reporting act, 15 USC 1681b.
- 16 (iv) The disclosure is requested by a landlord, lessor, or
- 17 property manager to obtain a background check of the individual in
- 18 conjunction with the rent or leasing of real property.
- 19 (v) The disclosure is requested from an individual to effect,
- 20 administer or enforce a specific telephonic or other electronic
- 21 consumer transaction that is not made in person but is requested or
- 22 authorized by the individual if it is to be used solely to confirm
- 23 the identity of the individual through a fraud prevention service
- 24 database. The consumer good or service shall still be provided to
- 25 the consumer upon verification of his or her identity if he or she
- 26 refuses to provide his or her social security number but provides
- other information or documentation that can be used by the person

- 1 to verify his or her identity. The person may inform the consumer
- 2 that verification through other means than use of the social
- 3 security number may cause a delay in providing the service or good
- 4 to the consumer.
- 5 (ii) If a credit card or debit card is used for payment in a
- 6 consumer transaction, issuing or delivering a receipt to the
- 7 consumer that displays any part of the expiration date of the card
- 8 or more than the last 4 digits of the consumer's account number.
- 9 This subdivision does not apply if the only receipt issued in a
- 10 consumer transaction is a credit card or debit card receipt on
- 11 which the account number or expiration date is handwritten,
- 12 mechanically imprinted, or photocopied. This subdivision applies to
- 13 any consumer transaction that occurs on or after March 1, 2005,
- 14 except that if a credit or debit card receipt is printed in a
- 15 consumer transaction by an electronic device, this subdivision
- 16 applies to any consumer transaction that occurs using that device
- 17 only after 1 of the following dates, as applicable:
- (i) If the electronic device is placed in service after March
- 19 1, 2005, July 1, 2005 or the date the device is placed in service,
- 20 whichever is later.
- (ii) If the electronic device is in service on or before March
- 22 1, 2005, July 1, 2006.
- 23 (jj) Violating section 11 of the identity theft protection
- 24 act, 2004 PA 452, MCL 445.71.
- 25 (kk) Advertising or conducting a live musical performance or
- 26 production in this state through the use of a false, deceptive, or
- 27 misleading affiliation, connection, or association between a

- 1 performing group and a recording group. This subdivision does not
- 2 apply if any of the following are met:
- 3 (i) The performing group is the authorized registrant and owner
- 4 of a federal service mark for that group registered in the United
- 5 States patent and trademark office.
- (ii) At least 1 member of the performing group was a member of
- 7 the recording group and has a legal right to use the recording
- 8 group's name, by virtue of use or operation under the recording
- 9 group's name without having abandoned the name or affiliation with
- 10 the recording group.
- 11 (iii) The live musical performance or production is identified
- 12 in all advertising and promotion as a salute or tribute and the
- 13 name of the vocal or instrumental group performing is not so
- 14 closely related or similar to that used by the recording group that
- 15 it would tend to confuse or mislead the public.
- (iv) The advertising does not relate to a live musical
- 17 performance or production taking place in this state.
- 18 (v) The performance or production is expressly authorized by
- 19 the recording group.
- 20 (ll) FAILING TO PROMINENTLY LABEL THE COUNTRY OF ORIGIN OF ANY
- 21 OF THE FOLLOWING ITEMS WHEN OFFERED FOR RETAIL SALE:
- 22 (i) A PERISHABLE FOOD ITEM. AS USED IN THIS SUBPARAGRAPH:
- 23 (A) "FOOD" MEANS THAT TERM AS DEFINED IN SECTION 1107 OF THE
- 24 FOOD LAW OF 2000, 2000 PA 92, MCL 289.1107.
- 25 (B) "PERISHABLE FOOD ITEM" MEANS ANY FOOD ITEM THAT HAS A
- 26 SIGNIFICANT RISK OF SPOILAGE, LOSS OF VALUE, OR LOSS OF
- 27 PALATABILITY WITHIN 90 DAYS OF THE DATE OF PACKAGING.

- 1 (ii) MOUTHWASH, TOOTHPASTE, OR ANY OTHER PRODUCT INTENDED FOR
- 2 HUMAN ORAL HYGIENE.
- 3 (2) The attorney general may promulgate rules to implement
- 4 this act under the administrative procedures act of 1969, 1969 PA
- 5 306, MCL 24.201 to 24.328. The rules shall not create an additional
- 6 unfair trade practice not already enumerated by this section.
- 7 However, to assure national uniformity, rules shall not be
- 8 promulgated to implement subsection (1)(dd) or (ee).
- 9 (3) Subsection (1) (hh) does not apply to either of the
- 10 following:
- 11 (a) Providing a service related to the administration of
- 12 health-related or dental-related benefits or services to patients,
- 13 including provider contracting or credentialing. This subdivision
- 14 is intended to limit the application of subsection (1)(hh) and is
- 15 not intended to imply that this act would otherwise apply to
- 16 health-related or dental-related benefits.
- 17 (b) An employer providing benefits or services to an employee.

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