SENATE SUBSTITUTE FOR

HOUSE BILL NO. 5349

(As amended, September 13 and 14, 2006) (1 of 2)

<<A bill to amend 1956 PA 218, entitled</pre>

"The insurance code of 1956,"

by amending sections 1204a, 1204c, 3915, 3927, 3935, and 3942 (MCL 500.1204a, 500.1204c, 500.3915, 500.3927, 500.3935, and 500.3942), section 1204a as amended by 1987 PA 64, section 1204c as amended by 2006 PA 109, sections 3915, 3927, 3935, and 3942 as added by 1992 PA 84, and by adding sections 1204f, 3906, 3910, 3910a, 3910b, 3925, 3926, 3926a, and 3941a.>>

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

<<Sec. 1204a. (1) To qualify as a registered insurance agent program of study, the program of study shall meet all of the following criteria:

(a) Be conducted through an educational institution offering home study courses that has been in existence for not less than 5 years, by an insurance trade association, by an authorized insurer as provided in subsection (2), or by an educational institution listed in the state board of education directory of institutions of higher learning.

(b) Except as provided in subsection (2), provide for a minimum number of hours of classroom instruction or its equivalent in home study **OR ONLINE** courses as follows:

(i) In the case of a program of study for health insurance agents, 14 hours of instruction on the principles of health insurance and 6 hours of instruction on the requirements of the insurance laws of this state.

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(ii) In the case of a program of study for life insurance agents, 20 hours of instruction on the principles of life insurance and 6 hours of instruction on the requirements of the insurance laws of this state.

(*iii*) In the case of a combined program of study for life and health insurance agents, 14 hours of instruction on the principles of health insurance, 20 hours of instruction on the principles of life insurance, and 6 hours of instruction on the requirements of the insurance laws of this state.

(*iv*) In the case of a program of study for property and casualty insurance agents and solicitors, 12 hours of instruction on the principles of property insurance, 6 hours of instruction on the requirements of the insurance laws of this state, and 22 hours of instruction on the principles of liability insurance.

(c) Include instruction in ethical practices in the marketing and selling of insurance.

(d) Instruction shall be given only by individuals who meet the qualifications required by the commissioner. The commissioner, after consulting the insurance agent education advisory council, shall promulgate rules prescribing the criteria which must be met by a person in order to render instruction in a registered insurance agent program of study.

(2) An authorized insurer may conduct that portion of the minimum number of <u>classroom</u> hours of instruction under subsection (1) as the commissioner deems appropriate. **ANY COMBINATION OF CLASSROOM, ONLINE, OR SELF-STUDY HOURS MAY BE USED IN SATISFYING THE MINIMUM NUMBER OF HOURS OF INSTRUCTION UNDER SUBSECTION (1).**

(3) The commissioner shall promulgate rules prescribing the subject matter that a program of study must possess to qualify for registration under this section.

(4) The commissioner may make recommendations for improvements in course materials as deemed necessary by the commissioner. The commissioner may, after notice and opportunity for a hearing, withdraw the registration of a program of study which does not maintain reasonable standards as determined by the commissioner for the protection of the public.>> 1 Sec. 1204c. (1) As used in this section:

2 (a) "Hour" means a period of time of not less than 50

3 minutes.

4 (b) "Insurance producer" means a life-health agent or

5 property-casualty agent.

(c) "Life-health agent" means a resident or nonresident
 individual insurance producer licensed for life, limited life,
 mortgage redemption, accident and health, or any combination
 thereof.

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5 (d) "Property-casualty agent" means a resident or
6 nonresident individual insurance producer or solicitor licensed
7 for automobile, fire, multiple lines, any limited or minor
8 property and casualty line, or any combination thereof.

9 (2) Unless the insurance producer has renewed his or her
10 license pursuant to subsection (4), an insurance producer's hours
11 of study accrued under this section shall be reviewed for license
12 continuance as follows:

13 (a) If the insurance producer's license number ends in "1"14 as follows:

(i) If the insurance producer's last name starts with A to L,
on January 1, 1995 and on January 1 every 2 years thereafter.
(ii) If the insurance producer's last name starts with M to
Z, on January 1, 1996 and on January 1 every 2 years thereafter.
(b) If the insurance producer's license number ends in "2"
as follows:

(i) If the insurance producer's last name starts with A to L,
on February 1, 1995 and on February 1 every 2 years thereafter.
(ii) If the insurance producer's last name starts with M to
Z, on February 1, 1996 and on February 1 every 2 years
thereafter.

26 (c) If the insurance producer's license number ends in "3"27 as follows:

(i) If the insurance producer's last name starts with A to L,
 on March 1, 1995 and on March 1 every 2 years thereafter.

3 (*ii*) If the insurance producer's last name starts with M to
4 Z, on March 1, 1996 and on March 1 every 2 years thereafter.

5 (d) If the insurance producer's license number ends in "4"6 as follows:

7 (i) If the insurance producer's last name starts with A to L,
8 on June 1, 1995 and on June 1 every 2 years thereafter.

9 (ii) If the insurance producer's last name starts with M to
10 Z, on June 1, 1996 and on June 1 every 2 years thereafter.

11 (e) If the insurance producer's license number ends in "5" 12 as follows:

13 (i) If the insurance producer's last name starts with A to L,14 on July 1, 1995 and on July 1 every 2 years thereafter.

15 (*ii*) If the insurance producer's last name starts with M to
16 Z, on July 1, 1996 and on July 1 every 2 years thereafter.

17 (f) If the insurance producer's license number ends in "6"18 as follows:

19 (i) If the insurance producer's last name starts with A to L,
20 on August 1, 1995 and on August 1 every 2 years thereafter.

(ii) If the insurance producer's last name starts with M to
Z, on August 1, 1996 and on August 1 every 2 years thereafter.
(g) If the insurance producer's license number ends in "7"

24 as follows:

(i) If the insurance producer's last name starts with A to L,
on September 1, 1995 and on September 1 every 2 years thereafter.
(ii) If the insurance producer's last name starts with M to

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Z, on September 1, 1996 and on September 1 every 2 years
 thereafter.

3 (h) If the insurance producer's license number ends in "8"4 as follows:

5 (i) If the insurance producer's last name starts with A to L,
6 on October 1, 1995 and on October 1 every 2 years thereafter.

7 (*ii*) If the insurance producer's last name starts with M to
8 Z, on October 1, 1996 and on October 1 every 2 years thereafter.

9 (i) If the insurance producer's license number ends in "9"10 as follows:

(i) If the insurance producer's last name starts with A to L,
on November 1, 1995 and on November 1 every 2 years thereafter.

13 (*ii*) If the insurance producer's last name starts with M to
14 Z, on November 1, 1996 and on November 1 every 2 years
15 thereafter.

16 (j) If the insurance producer's license number ends in "0" 17 as follows:

(i) If the insurance producer's last name starts with A to L,
on December 1, 1995 and on December 1 every 2 years thereafter.
(ii) If the insurance producer's last name starts with M to
Z, on December 1, 1996 and on December 1 every 2 years
thereafter.

(3) If an insurance producer's hours of study would be
reviewed according to the schedule under subsection (2) within 23
months after issuance of the initial license, the hours shall not
be reviewed on the first scheduled date following the issuance of
the initial license and shall be reviewed on the next scheduled

review date following the first review date according to the
 schedule under subsection (2), unless the insurance producer has
 renewed his or her license pursuant to subsection (4).

4 (4) Except as provided in subsections (11) to (14), before 5 the review date of each applicable 2-year period provided for under subsection (2) or (3), an insurance producer wishing to 6 renew his or her license shall renew his or her license by 7 attending or instructing not less than 24 hours of continuing 8 education classes approved by the commissioner or 24 hours of 9 home study if evidenced by successful completion of course work 10 approved by the commissioner. Of the 24 hours of continuing 11 12 education required, not less than 3 hours shall be in ethics in insurance classes or course work. 13

14 (5) After reviewing recommendations made by the council 15 under section 1204b, the commissioner shall approve a program of 16 study if the commissioner determines that the program increases 17 knowledge of insurance and related subjects as follows:

18 (a) For a life-health agent program of study, the program19 offers instruction in 1 or more of the following:

20 (i) The fundamental considerations and major principles of21 life insurance.

22 (ii) The fundamental considerations and major principles of23 health insurance.

24 (*iii*) Estate planning and taxation as related to insurance.
25 (*iv*) Industry and legal standards concerning ethics in
26 insurance.

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(v) Legal, legislative, and regulatory matters concerning

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1 insurance, the insurance code, and the insurance industry.

2 (vi) Principal provisions used in life insurance contracts,
3 health insurance contracts, or annuity contracts and differences
4 in types of coverages.

5 (*vii*) Accounting and actuarial considerations in insurance.

6 (viii) Principles of agency management, excluding7 telemarketing or other marketing instruction.

8 (*ix*) THE FUNDAMENTAL CONSIDERATIONS, MAJOR PRINCIPLES, AND
9 STATUTORY REQUIREMENTS OF LONG-TERM CARE INSURANCE.

10 (b) For a property-casualty agent program of study, the11 program offers instructions in 1 or more of the following:

12 (i) The fundamental considerations and major principles of13 property insurance.

14 (*ii*) The fundamental considerations and major principles of15 casualty insurance.

16 (*iii*) Basic principles of risk management.

17 (*iv*) Industry and legal standards concerning ethics in18 insurance.

19 (v) Legal, legislative, and regulatory matters concerning20 insurance, the insurance code, and the insurance industry.

(vi) Principal provisions used in casualty insurance
contracts, no-fault insurance contracts, or property insurance
contracts and differences in types of coverages.

24 (*vii*) Accounting and actuarial considerations in insurance.

25 (viii) Principles of agency management, excluding

26 telemarketing or other marketing instruction.

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(6) A provider of a program of study for insurance producers

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applying for approval or reapproval from the commissioner under 1 this section shall file, on a form provided by the commissioner, 2 a description of the course of study including a description of 3 4 the subject matter and course materials, hours of instruction, location of classroom, qualifications of instructors, and maximum 5 student-instructor ratio and shall pay a nonrefundable \$25.00 6 7 filing fee. Any material change in a program of study shall require reapproval by the commissioner. If the information in an 8 application for approval or reapproval is insufficient for the 9 commissioner to determine whether the program of study meets the 10 requirements under subsection (5), the commissioner shall give 11 12 written notice to the provider, within 15 days after the provider's filing of the application for approval or reapproval, 13 of the additional information needed by the commissioner. An 14 application for approval or reapproval shall be considered 15 approved unless disapproved by the commissioner within 90 days 16 after the application for approval or reapproval is filed, or 17 within 90 days after the receipt of additional information if the 18 information was requested by the commissioner, whichever is 19 20 later.

(7) A provider of a program of study approved by the
commissioner under this section shall pay a provider
authorization fee of \$500.00 for the first year the provider's
program of study was approved under this section and a \$100.00
provider renewal fee for each year thereafter that the provider
offers the approved program of study.

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(8) A person dissatisfied with an approved program of study

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may petition the commissioner for a hearing on the program or the 1 commissioner on his or her own initiative may request a hearing 2 on a program of study. If the commissioner finds the petition to 3 4 have been submitted in good faith, that the petition if true 5 shows the program of study does not satisfy the criteria in subsection (5), or that the petition otherwise justifies holding 6 a hearing, the commissioner shall hold a hearing pursuant to 7 chapter 4 of the administrative procedures act of 1969, 1969 PA 8 306, MCL 24.271 to 24.287, within 30 days after receipt of the 9 petition and upon not less than 10 days' written notice to the 10 petitioner and the provider of the program of study. If the 11 12 commissioner requests a hearing on a program of study on his or her own initiative, the commissioner shall hold a hearing 13 pursuant to chapter 4 of the administrative procedures act of 14 15 1969, 1969 PA 306, MCL 24.271 to 24.287, upon not less than 10 days' written notice to the provider of the program of study. 16 17 (9) If after a hearing under subsection (8) the commissioner finds that the program of study does not satisfy the requirements 18 19 under subsection (5), the commissioner shall state, in a written 20 order mailed first-class to the petitioner and provider of the program of study, his or her findings and the date upon which the 21 commissioner will revoke approval of the program of study which 22 date shall be within a reasonable time of the issuance of the 23 24 order.

(10) A certificate of attendance or instruction of an
approved program of study or a certificate of successful
completion of course work shall be filed as directed by the

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commissioner on a form prescribed by the commissioner and shall 1 indicate the name and number of the course of study, the number 2 of hours, dates of completion, and the name and number of schools 3 attended or taught by the insurance producer or the evidence of 4 5 successful completion of course work. A representative of the approved program of study shall file the form and a fee of \$1.00 6 per hour for course credit for each insurance producer license 7 renewal as directed by the commissioner within 30 days after the 8 insurance producer completes the program. A copy of the form 9 shall also be mailed first-class to the insurance producer who 10 attended, taught, or successfully completed the program of study. 11 12 The commissioner may enter into contracts to provide for the administrative functions of this subsection. 13

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14 (11) The commissioner shall waive the continuing education 15 requirements of this section for an insurance producer if the producer is unable to comply with the continuing education 16 requirements of this section due to military service or if the 17 18 commissioner determines that enforcement of the requirements 19 would cause a severe hardship. The commissioner shall waive the 20 continuing education requirements of this section for the following insurance producers: 21

(a) An insurance producer who is licensed to write only
travel or baggage insurance policies and whose employment is for
a purpose other than the sale of those policies.

(b) An insurance producer who is licensed to write onlylimited line credit insurance.

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(12) The commissioner may enter into reciprocal continuing

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education agreements with insurance commissioners from other
 states.

3 (13) If an insurance producer has not met his or her 4 continuing education requirements by the expiration date of his 5 or her license, the insurance producer shall have a 90-day grace period in which to meet the continuing education requirements of 6 this section. During the 90-day grace period, the insurance 7 producer shall not solicit or sell new policies of insurance, 8 bind coverage, or otherwise act as an insurance producer except 9 that the insurance producer may continue to service policies 10 previously sold and may receive commissions on policies 11 12 previously sold. If the insurance producer has not met his or her continuing education requirements by the expiration of the 90-day 13 grace period, the insurance producer's license shall be canceled. 14 An insurance producer whose license has been canceled under this 15 section may reapply for license to act as an insurance producer 16 under section 1204, except that the program of study requirements 17 under section 1204 shall not be waived. 18

19 (14) An insurance producer who has sold his or her insurance 20 business and who has not met the continuing education requirements of this section shall not solicit or sell new 21 policies of insurance, bind coverage, or otherwise act as an 22 insurance producer except that the insurance producer may 23 continue to service policies previously sold and may receive 24 commissions on policies previously sold as well as receive 25 partial commissions on policies of insurance sold by a purchasing 26 27 insurance producer. An insurance producer who is in the process

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1 of selling his or her insurance business and who has not met the continuing education requirements of this section shall not 2 solicit or sell new policies of insurance, bind coverage, or 3 otherwise act as an insurance producer except that the insurance 4 producer may continue to service policies previously sold and may 5 receive commissions on policies previously sold as well as 6 receive partial commissions on policies of insurance sold by a 7 purchasing insurance producer, for a period not to exceed 12 8 months after the selling insurance producer's license review date 9 10 under subsection (2). An insurance producer whose license has been canceled and who wishes to resume soliciting or selling new 11 12 policies of insurance, bind coverage, or otherwise act as an insurance producer and who has not met the continuing education 13 requirements within the immediately preceding 2-year period may 14 15 reapply for license to act as an insurance producer under section 16 1204.

SEC. 1204F. (1) EACH INSURER THAT SELLS, SOLICITS, OR
NEGOTIATES LONG-TERM CARE INSURANCE SHALL ENSURE THAT EACH
PRODUCER WHOSE DUTIES INCLUDE SELLING, SOLICITING, OR NEGOTIATING
LONG-TERM CARE INSURANCE COMPLETES A PROGRAM OF INSTRUCTION AS
DESCRIBED IN SUBSECTION (3) BEFORE SELLING, SOLICITING, OR
NEGOTIATING LONG-TERM CARE INSURANCE.

(2) A PROGRAM OF INSTRUCTION REQUIRED UNDER THIS SECTION MAY
BE PROVIDED IN CONJUNCTION WITH OTHER PRODUCER TRAINING OR
SEPARATELY. TO SATISFY SUBSECTION (1), A PRODUCER MAY DOCUMENT TO
AN INSURER THAT HE OR SHE HAS OBTAINED TRAINING AS DESCRIBED IN
SUBSECTION (3) FROM ANY OF THE FOLLOWING:

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(A) ANY INSURER THAT SELLS, SOLICITS, OR NEGOTIATES LONG TERM CARE INSURANCE.

3 (B) A PROGRAM OF INSTRUCTION QUALIFIED UNDER SECTION 1204A.
4 (C) A PROGRAM OF INSTRUCTION QUALIFIED UNDER SECTION 1204C.
5 (3) A PROGRAM OF INSTRUCTION REQUIRED UNDER THIS SECTION
6 SHALL CONSIST OF TOPICS RELATED TO LONG-TERM CARE INSURANCE AND
7 LONG-TERM CARE SERVICES, INCLUDING, BUT NOT LIMITED TO, ALL OF
8 THE FOLLOWING:

9 (A) STATE REGULATIONS AND REQUIREMENTS, INCLUDING, BUT NOT 10 LIMITED TO, LAWS RELATING TO ADULT FINANCIAL EXPLOITATION.

11 (B) AVAILABLE LONG-TERM CARE SERVICES AND PROVIDERS.

12 (C) CHANGES OR IMPROVEMENTS IN LONG-TERM CARE SERVICES OR13 PROVIDERS.

14 (D) ALTERNATIVES TO THE PURCHASE OF PRIVATE LONG-TERM CARE15 INSURANCE.

16 (E) DIFFERENCES IN ELIGIBILITY FOR BENEFITS AND TAX
17 TREATMENT BETWEEN POLICIES INTENDED TO BE FEDERALLY QUALIFIED AND
18 THOSE NOT INTENDED TO BE FEDERALLY QUALIFIED.

19 (F) THE EFFECT OF INFLATION IN ERODING THE VALUE OF BENEFITS20 AND THE IMPORTANCE OF INFLATION PROTECTION.

21 (G) CONSUMER SUITABILITY STANDARDS AND GUIDELINES.

(4) A PROGRAM OF INSTRUCTION REQUIRED UNDER THIS SECTION
SHALL NOT INCLUDE ANY TRAINING THAT IS SOLELY ORIENTED TO THE
SALES OR MARKETING OF AN INSURER-SPECIFIC LONG-TERM CARE PRODUCT.
SEC. 3906. (1) AN INDIVIDUAL LONG-TERM CARE POLICY OR
CERTIFICATE SHALL NOT BE ISSUED UNTIL THE INSURER HAS RECEIVED
FROM THE APPLICANT EITHER A WRITTEN DESIGNATION OF AT LEAST 1

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1 PERSON, IN ADDITION TO THE APPLICANT, WHO IS TO RECEIVE NOTICE OF LAPSE OR TERMINATION OF THE POLICY OR CERTIFICATE FOR NONPAYMENT 2 OF PREMIUM, OR A WRITTEN WAIVER DATED AND SIGNED BY THE APPLICANT 3 ELECTING NOT TO DESIGNATE ADDITIONAL PERSONS TO RECEIVE NOTICE. 4 5 THE APPLICANT MAY DESIGNATE AT LEAST 1 PERSON WHO IS TO RECEIVE 6 THE NOTICE OF TERMINATION, IN ADDITION TO THE INSURED. A DESIGNATION SHALL NOT CONSTITUTE ACCEPTANCE OF ANY LIABILITY ON 7 8 THE THIRD PARTY FOR SERVICES PROVIDED TO THE INSURED. THE FORM USED FOR THE WRITTEN DESIGNATION SHALL PROVIDE SPACE CLEARLY 9 DESIGNATED FOR LISTING AT LEAST 1 PERSON. THE DESIGNATION SHALL 10 INCLUDE EACH PERSON'S FULL NAME AND HOME ADDRESS. FOR AN 11 12 APPLICANT WHO ELECTS NOT TO DESIGNATE AN ADDITIONAL PERSON, THE 13 WAIVER SHALL STATE: "PROTECTION AGAINST UNINTENDED LAPSE. I 14 UNDERSTAND THAT I HAVE THE RIGHT TO DESIGNATE AT LEAST 1 PERSON OTHER THAN MYSELF TO RECEIVE NOTICE OF LAPSE OR TERMINATION OF 15 THIS LONG-TERM CARE INSURANCE POLICY FOR NONPAYMENT OF PREMIUM. I 16 17 UNDERSTAND THAT NOTICE WILL NOT BE GIVEN UNTIL 30 DAYS AFTER A PREMIUM IS DUE AND UNPAID. I ELECT NOT TO DESIGNATE A PERSON TO 18 19 RECEIVE THIS NOTICE." THE INSURER SHALL NOTIFY THE INSURED OF THE 20 RIGHT TO CHANGE THIS WRITTEN DESIGNATION, NO LESS OFTEN THAN ONCE EVERY 2 YEARS. 21

(2) IF THE POLICYHOLDER OR CERTIFICATEHOLDER PAYS PREMIUM
FOR A LONG-TERM CARE INSURANCE POLICY OR CERTIFICATE THROUGH A
PAYROLL OR PENSION DEDUCTION PLAN, SUBSECTION (1) DOES NOT APPLY
UNTIL 60 DAYS AFTER THE POLICYHOLDER OR CERTIFICATEHOLDER IS NO
LONGER ON SUCH A PAYMENT PLAN. THE APPLICATION OR ENROLLMENT FORM
FOR SUCH POLICIES OR CERTIFICATES SHALL CLEARLY INDICATE THE

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1 PAYMENT PLAN SELECTED BY THE APPLICANT.

(3) AN INDIVIDUAL LONG-TERM CARE POLICY OR CERTIFICATE SHALL 2 NOT LAPSE OR BE TERMINATED FOR NONPAYMENT OF PREMIUM UNLESS THE 3 INSURER, AT LEAST 30 DAYS BEFORE THE EFFECTIVE DATE OF THE LAPSE 4 5 OR TERMINATION, HAS GIVEN NOTICE TO THE INSURED AND TO THOSE 6 PERSONS DESIGNATED UNDER SUBSECTION (1), AT THE ADDRESS PROVIDED 7 BY THE INSURED FOR PURPOSES OF RECEIVING NOTICE OF LAPSE OR 8 TERMINATION. NOTICE SHALL BE GIVEN BY FIRST-CLASS UNITED STATES MAIL, POSTAGE PREPAID, AND NOTICE SHALL NOT BE GIVEN UNTIL 30 9 10 DAYS AFTER A PREMIUM IS DUE AND UNPAID. NOTICE SHALL BE CONSIDERED GIVEN 5 DAYS AFTER THE DATE OF MAILING. 11

12 (4) A LONG-TERM CARE INSURANCE POLICY OR CERTIFICATE SHALL PROVIDE FOR REINSTATEMENT OF COVERAGE IF THE INSURER IS PROVIDED 13 14 PROOF THAT THE POLICYHOLDER OR CERTIFICATEHOLDER WAS COGNITIVELY IMPAIRED OR HAD A LOSS OF FUNCTIONAL CAPACITY BEFORE THE GRACE 15 PERIOD CONTAINED IN THE POLICY EXPIRED. THIS OPTION SHALL BE 16 17 AVAILABLE TO THE INSURED IF REQUESTED WITHIN 5 MONTHS AFTER TERMINATION AND SHALL ALLOW FOR THE COLLECTION OF PAST DUE 18 19 PREMIUM, WHERE APPROPRIATE. THE STANDARD OF PROOF OF COGNITIVE 20 IMPAIRMENT OR LOSS OF FUNCTIONAL CAPACITY SHALL NOT BE MORE STRINGENT THAN THE BENEFIT ELIGIBILITY CRITERIA ON COGNITIVE 21 IMPAIRMENT OR THE LOSS OF FUNCTIONAL CAPACITY CONTAINED IN THE 22 23 POLICY AND CERTIFICATE.

(5) THIS SECTION TAKES EFFECT MARCH 1, 2007 AND APPLIES TO
 LONG-TERM CARE POLICIES AND CERTIFICATES ISSUED ON OR AFTER MARCH
 1, 2007.

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SEC. 3910. (1) THIS SECTION DOES NOT APPLY TO LIFE INSURANCE

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POLICIES OR RIDERS CONTAINING ACCELERATED BENEFITS FOR LONG-TERM
 CARE.

(2) EXCEPT AS PROVIDED IN SUBSECTION (3), A LONG-TERM CARE 3 4 INSURANCE POLICY SHALL NOT BE DELIVERED OR ISSUED FOR DELIVERY IN 5 THIS STATE UNLESS THE POLICYHOLDER OR CERTIFICATEHOLDER HAS BEEN OFFERED THE OPTION OF PURCHASING A POLICY OR CERTIFICATE 6 INCLUDING A NONFORFEITURE BENEFIT. AN OFFER SHALL BE IN WRITING 7 IF THE NONFORFEITURE BENEFIT IS NOT OTHERWISE DESCRIBED IN THE 8 OUTLINE OF COVERAGE OR OTHER MATERIALS GIVEN TO THE PROSPECTIVE 9 10 POLICYHOLDER OR CERTIFICATEHOLDER. THE OFFER OF A NONFORFEITURE BENEFIT MAY BE IN THE FORM OF A RIDER THAT IS ATTACHED TO THE 11 12 POLICY. IF THE POLICYHOLDER OR CERTIFICATEHOLDER DECLINES THE NONFORFEITURE BENEFIT, THE INSURER SHALL PROVIDE A CONTINGENT 13 14 BENEFIT UPON LAPSE THAT SHALL BE AVAILABLE FOR A SPECIFIED PERIOD OF TIME FOLLOWING A SUBSTANTIAL INCREASE IN PREMIUM RATES. 15

16 (3) WHEN A GROUP LONG-TERM CARE INSURANCE POLICY IS ISSUED, 17 THE OFFER REQUIRED IN SUBSECTION (2) SHALL BE MADE TO THE GROUP 18 POLICYHOLDER. HOWEVER, IF THE POLICY IS ISSUED AS GROUP LONG-TERM 19 CARE INSURANCE AS DEFINED IN SECTION 3901(C)(iv), OTHER THAN TO A 20 CONTINUING CARE RETIREMENT COMMUNITY OR OTHER SIMILAR ENTITY, THE 21 OFFERING SHALL BE MADE TO EACH PROPOSED CERTIFICATEHOLDER.

SEC. 3910A. (1) THIS SECTION DOES NOT APPLY TO LIFE
INSURANCE POLICIES OR RIDERS CONTAINING ACCELERATED BENEFITS FOR
LONG-TERM CARE.

(2) A POLICY OR CERTIFICATE OFFERED WITH NONFORFEITURE
BENEFITS SHALL HAVE COVERAGE ELEMENTS, ELIGIBILITY, BENEFIT
TRIGGERS, AND BENEFIT LENGTH THAT ARE THE SAME AS COVERAGE TO BE

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ISSUED WITHOUT NONFORFEITURE BENEFITS. THE NONFORFEITURE BENEFIT
 INCLUDED IN THE OFFER SHALL BE THE BENEFITS DESCRIBED IN
 SUBSECTION (8).

4 (3) IF THE OFFER REQUIRED TO BE MADE UNDER SECTION 3910 IS
5 REJECTED, THE INSURER SHALL PROVIDE A CONTINGENT BENEFIT UPON
6 LAPSE AS DESCRIBED IN THIS SECTION FOR INDIVIDUAL AND GROUP
7 POLICIES WITHOUT NONFORFEITURE BENEFITS ISSUED ON AND AFTER JUNE
8 1, 2007.

9 (4) IF A GROUP POLICYHOLDER ELECTS TO MAKE THE NONFORFEITURE 10 BENEFIT AN OPTION TO THE CERTIFICATEHOLDER, A CERTIFICATE SHALL 11 PROVIDE EITHER THE NONFORFEITURE BENEFIT OR THE CONTINGENT 12 BENEFIT UPON LAPSE.

13 (5) EXCEPT AS OTHERWISE REQUIRED, POLICYHOLDERS SHALL BE
14 NOTIFIED NOT LESS THAN 45 DAYS BEFORE THE DUE DATE OF A PREMIUM
15 INCREASE AND OF THE AMOUNT OF THE INCREASE.

16 (6) THE CONTINGENT BENEFIT ON LAPSE IS TRIGGERED EVERY TIME
17 AN INSURER INCREASES THE PREMIUM RATES TO A LEVEL THAT RESULTS IN
18 A CUMULATIVE INCREASE OF THE ANNUAL PREMIUM EQUAL TO OR EXCEEDING
19 THE PERCENTAGE OF THE INSURED'S INITIAL ANNUAL PREMIUM AS FOLLOWS
20 BASED ON THE INSURED'S ISSUE AGE, AND THE POLICY OR CERTIFICATE
21 LAPSES WITHIN 120 DAYS OF THE DUE DATE OF THE PREMIUM SO
22 INCREASED:

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23
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TRIGGERS FOR A SUBSTANTIAL PREMIUM INCREASE

 24
 PERCENT INCREASE OVER

 25
 ISSUE AGE
 INITIAL PREMIUM

 26
 29 AND UNDER
 200%

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1	30-34	190%
2	35-39	170%
3	40-44	150%
4	45-49	130%
5	50-54	110%
6	55-59	90%
7	60	70%
8	61	66%
9	62	62%
10	63	58%
11	64	54%
12	65	50%
13	66	48%
14	67	46%
15	68	44%
16	69	42%
17	70	40%
18	71	38%
19	72	36%
20	73	34%
21	74	32%
22	75	30%
23	76	28%
24	77	26%
25	78	24%
26	79	22%
27	80	20%
28	81	19%
29	82	18%
30	83	17%
31	84	16%

1	85	15%
2	86	14%
3	87	13%
4	88	12%
5	89	11%
6	90 AND OVER	10%

7 (7) ON OR BEFORE THE EFFECTIVE DATE OF A SUBSTANTIAL PREMIUM
8 INCREASE AS DEFINED IN SUBSECTION (6), THE INSURER SHALL DO ALL
9 OF THE FOLLOWING:

10 (A) OFFER TO REDUCE POLICY BENEFITS PROVIDED BY THE CURRENT
11 COVERAGE WITHOUT THE REQUIREMENT OF ADDITIONAL UNDERWRITING SO
12 THAT REQUIRED PREMIUM PAYMENTS ARE NOT INCREASED.

(B) OFFER TO CONVERT THE COVERAGE TO A PAID-UP STATUS WITH A
SHORTENED BENEFIT PERIOD AS PROVIDED IN SUBSECTION (8). THIS
OPTION MAY BE ELECTED AT ANY TIME DURING THE 120-DAY PERIOD UNDER
SUBSECTION (6).

17 (C) NOTIFY THE POLICYHOLDER OR CERTIFICATEHOLDER THAT A
18 DEFAULT OR LAPSE AT ANY TIME DURING THE 120-DAY PERIOD UNDER
19 SUBSECTION (6) IS CONSIDERED TO BE THE ELECTION OF THE OFFER TO
20 CONVERT UNDER SUBDIVISION (B).

21 (8) BENEFITS CONTINUED AS NONFORFEITURE BENEFITS, INCLUDING
22 CONTINGENT BENEFITS UPON LAPSE, ARE AS FOLLOWS:

(A) FOR PURPOSES OF THIS SUBSECTION, ATTAINED AGE RATING IS
DEFINED AS A SCHEDULE OF PREMIUMS STARTING FROM THE ISSUE DATE
THAT INCREASES AGE AT LEAST 1% PER YEAR PRIOR TO AGE 50 AND AT
LEAST 3% PER YEAR BEYOND AGE 50.

27 (B) FOR PURPOSES OF THIS SUBSECTION, THE NONFORFEITURE

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BENEFIT SHALL BE OF A SHORTENED BENEFIT PERIOD PROVIDING PAID-UP
 LONG-TERM CARE INSURANCE COVERAGE AFTER LAPSE. THE SAME BENEFITS
 SHALL BE PAYABLE FOR A QUALIFYING CLAIM, BUT THE LIFETIME MAXIMUM
 DOLLARS OR DAYS OF BENEFITS SHALL BE DETERMINED AS PROVIDED IN
 SUBDIVISION (C). AS USED IN THIS SUBDIVISION, "SAME BENEFITS"
 MEANS AMOUNTS AND FREQUENCY IN EFFECT AT THE TIME OF LAPSE BUT
 NOT INCREASED THEREAFTER.

8 (C) THE STANDARD NONFORFEITURE CREDIT WILL BE EQUAL TO 100% OF THE SUM OF ALL PREMIUMS PAID, INCLUDING THE PREMIUMS PAID 9 PRIOR TO ANY CHANGES IN BENEFITS. THE INSURER MAY OFFER 10 11 ADDITIONAL SHORTENED BENEFIT PERIOD OPTIONS, AS LONG AS THE 12 BENEFITS FOR EACH DURATION EQUAL OR EXCEED THE STANDARD NONFORFEITURE CREDIT FOR THAT DURATION. HOWEVER, THE MINIMUM 13 14 NONFORFEITURE CREDIT SHALL NOT BE LESS THAN 30 TIMES THE DAILY 15 NURSING HOME BENEFIT AT THE TIME OF LAPSE. IN EITHER EVENT, THE CALCULATION OF THE NONFORFEITURE CREDIT IS SUBJECT TO THE 16 17 LIMITATION OF SUBSECTION (9).

(D) THE NONFORFEITURE BENEFIT SHALL BEGIN NOT LATER THAN THE 18 19 END OF THE THIRD YEAR FOLLOWING THE POLICY OR CERTIFICATE ISSUE 20 DATE. THE CONTINGENT BENEFIT UPON LAPSE SHALL BE EFFECTIVE DURING THE FIRST 3 YEARS AS WELL AS THEREAFTER. HOWEVER, FOR A POLICY OR 21 22 CERTIFICATE WITH ATTAINED AGE RATING, THE NONFORFEITURE BENEFIT SHALL BEGIN ON THE EARLIER OF THE END OF THE TENTH YEAR FOLLOWING 23 THE POLICY OR CERTIFICATE ISSUE DATE OR THE END OF THE SECOND 24 YEAR FOLLOWING THE DATE THE POLICY OR CERTIFICATE IS NO LONGER 25 SUBJECT TO ATTAINED AGE RATING. 26

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(E) NONFORFEITURE CREDITS MAY BE USED FOR ALL CARE AND

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SERVICES QUALIFYING FOR BENEFITS UNDER THE TERMS OF THE POLICY OR
 CERTIFICATE, UP TO THE LIMITS SPECIFIED IN THE POLICY OR
 CERTIFICATE.

4 (9) ALL BENEFITS PAID BY THE INSURER WHILE THE POLICY OR
5 CERTIFICATE IS IN PREMIUM PAYING STATUS AND IN THE PAID-UP STATUS
6 SHALL NOT EXCEED THE MAXIMUM BENEFITS THAT WOULD BE PAYABLE IF
7 THE POLICY OR CERTIFICATE HAD REMAINED IN PREMIUM PAYING STATUS.

8 (10) THERE SHALL BE NO DIFFERENCE IN THE MINIMUM 9 NONFORFEITURE BENEFITS AS REQUIRED UNDER THIS SECTION FOR GROUP 10 AND INDIVIDUAL POLICIES.

11 (11) THIS SECTION IS EFFECTIVE JUNE 1, 2007 AND SHALL APPLY
12 AS FOLLOWS:

13 (A) EXCEPT AS OTHERWISE PROVIDED IN SUBDIVISION (B), THIS
14 SECTION APPLIES TO ANY LONG-TERM CARE POLICY ISSUED IN THIS STATE
15 ON OR AFTER JUNE 1, 2007.

16 (B) THIS SECTION DOES NOT APPLY TO CERTIFICATES ISSUED ON OR 17 AFTER JUNE 1, 2007, UNDER A GROUP LONG-TERM CARE INSURANCE POLICY 18 AS DEFINED IN SECTION 3901(C)(i), WHICH POLICY WAS IN FORCE AT THE 19 TIME THIS SECTION BECAME EFFECTIVE.

20 (12) PREMIUMS CHARGED FOR A POLICY OR CERTIFICATE CONTAINING
21 NONFORFEITURE BENEFITS OR A CONTINGENT BENEFIT ON LAPSE ARE
22 SUBJECT TO THE LOSS RATIO REQUIREMENTS OF SECTION 3926A TREATING
23 THE POLICY AS A WHOLE.

(13) TO DETERMINE WHETHER CONTINGENT NONFORFEITURE UPON
LAPSE PROVISIONS ARE TRIGGERED UNDER SUBSECTION (6), A REPLACING
INSURER THAT PURCHASED OR OTHERWISE ASSUMED A BLOCK OR BLOCKS OF
LONG-TERM CARE INSURANCE POLICIES FROM ANOTHER INSURER SHALL

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CALCULATE THE PERCENTAGE INCREASE BASED ON THE INITIAL ANNUAL
 PREMIUM PAID BY THE INSURED WHEN THE POLICY WAS FIRST PURCHASED
 FROM THE ORIGINAL INSURER.

4 (14) FOR QUALIFIED LONG-TERM CARE INSURANCE CONTRACTS THAT
5 ARE LEVEL PREMIUM CONTRACTS, AN INSURER SHALL OFFER A
6 NONFORFEITURE BENEFIT THAT MEETS ALL OF THE FOLLOWING:

7

(A) IS APPROPRIATELY CAPTIONED.

8 (B) PROVIDES A BENEFIT AVAILABLE IN THE EVENT OF A DEFAULT 9 IN THE PAYMENT OF ANY PREMIUMS AND STATES THAT THE AMOUNT OF THE 10 BENEFIT MAY BE ADJUSTED SUBSEQUENT TO BEING INITIALLY GRANTED 11 ONLY AS NECESSARY TO REFLECT CHANGES IN CLAIMS, PERSISTENCY, AND 12 INTEREST AS REFLECTED IN CHANGES IN RATES FOR PREMIUM PAYING 13 CONTRACTS APPROVED BY THE COMMISSIONER FOR THE SAME CONTRACT 14 FORM.

15 (C) PROVIDES AT LEAST 1 OF THE FOLLOWING:

16 (*i*) REDUCED PAID-UP INSURANCE.

17 (ii) EXTENDED TERM INSURANCE.

18 (*iii*) SHORTENED BENEFIT PERIOD.

19 (*iv*) OTHER OFFERINGS APPROVED BY THE COMMISSIONER THAT ARE 20 SIMILAR TO SUBPARAGRAPHS (*i*) TO (*iii*).

SEC. 3910B. (1) A LONG-TERM CARE INSURANCE POLICY OR
CERTIFICATE SHALL PROVIDE THAT A POLICYHOLDER OR
CERTIFICATEHOLDER WHO WISHES TO REDUCE COVERAGE AND LOWER THE
POLICY OR CERTIFICATE PREMIUM MAY CHOOSE AT LEAST 1 OF THE
FOLLOWING OPTIONS:

26 (A) REDUCING THE LIFETIME MAXIMUM BENEFIT.

27 (B) REDUCING THE DAILY, WEEKLY, OR MONTHLY BENEFIT AMOUNT.

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(2) IN ADDITION TO THE REDUCTION OPTIONS LISTED IN
 SUBSECTION (1), A LONG-TERM CARE INSURER MAY OFFER ADDITIONAL
 REDUCTION OPTIONS THAT ARE CONSISTENT WITH THE POLICY OR
 CERTIFICATE DESIGN OR THE INSURER'S ADMINISTRATIVE PROCESSES.

5 (3) A LONG-TERM CARE INSURER SHALL INCLUDE IN THE LONG-TERM 6 CARE INSURANCE POLICY OR CERTIFICATE A DESCRIPTION OF THE WAYS IN 7 WHICH COVERAGE MAY BE REDUCED AND THE PROCESS FOR REQUESTING AND 8 IMPLEMENTING A REDUCTION IN COVERAGE.

9 (4) THE AGE TO DETERMINE THE PREMIUM FOR REDUCED COVERAGE 10 SHALL BE BASED ON THE AGE USED TO DETERMINE THE PREMIUMS FOR THE 11 COVERAGE CURRENTLY IN FORCE.

12 (5) A LONG-TERM CARE INSURER MAY LIMIT ANY REDUCTION IN
13 COVERAGE TO PLANS AVAILABLE FOR THAT POLICY FORM AND TO THOSE FOR
14 WHICH BENEFITS WILL BE AVAILABLE AFTER CONSIDERATION OF CLAIMS
15 PAID OR PAYABLE.

(6) IF A LONG-TERM CARE INSURANCE POLICY OR CERTIFICATE IS 16 17 ABOUT TO LAPSE, THE INSURER SHALL PROVIDE WRITTEN NOTICE TO THE INSURED OF THE OPTIONS IN SUBSECTION (1) TO LOWER THE PREMIUM BY 18 19 REDUCING COVERAGE AND OF THE PREMIUMS APPLICABLE TO THE REDUCED 20 COVERAGE OPTIONS. THE INSURER MAY INCLUDE IN THE NOTICE 21 ADDITIONAL OPTIONS TO THOSE REQUIRED IN SUBSECTION (1). THE 22 NOTICE SHALL PROVIDE THE INSURED AT LEAST 30 DAYS IN WHICH TO 23 ELECT TO REDUCE COVERAGE, AND THE POLICY OR CERTIFICATE SHALL BE REINSTATED WITHOUT UNDERWRITING IF THE INSURED ELECTS THE REDUCED 24 25 COVERAGE.

26 (7) THIS SECTION APPLIES TO LONG-TERM CARE POLICIES AND
27 CERTIFICATES ISSUED ON OR AFTER JUNE 1, 2007.

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Sec. 3915. A long-term care insurance policy SOLD BEFORE,
 ON, OR AFTER JUNE 2, 1992 shall not condition benefits on any of
 the following:

4 (a) The prior institutionalization of the insured.

5 (b) Prior receipt of a higher level of institutional care.
6 SEC. 3925. (1) EXCEPT AS PROVIDED IN SUBSECTION (2), THIS
7 SECTION APPLIES TO ANY LONG-TERM CARE POLICY OR CERTIFICATE
8 ISSUED IN THIS STATE ON OR AFTER JUNE 1, 2007.

9 (2) FOR A LONG-TERM CARE CERTIFICATE ISSUED ON OR AFTER JUNE 10 1, 2007 UNDER A GROUP LONG-TERM CARE INSURANCE POLICY DESCRIBED 11 IN SECTION 3901(C)(*i*), WHICH POLICY WAS IN FORCE ON JUNE 1, 2007, 12 THIS SECTION APPLIES ON THE POLICY ANNIVERSARY DATE FOLLOWING 13 JUNE 1, 2007.

(3) OTHER THAN LONG-TERM CARE POLICIES OR CERTIFICATES FOR 14 WHICH NO APPLICABLE PREMIUM RATE OR RATE SCHEDULE INCREASES CAN 15 BE MADE, AN INSURER SHALL PROVIDE ON FORMS APPROVED BY THE 16 COMMISSIONER ALL OF THE FOLLOWING INFORMATION TO THE APPLICANT AT 17 THE TIME OF APPLICATION OR ENROLLMENT OR, IF THE METHOD OF 18 19 APPLICATION DOES NOT ALLOW FOR DELIVERY AT THAT TIME, AN INSURER 20 SHALL PROVIDE ON FORMS APPROVED BY THE COMMISSIONER ALL OF THE FOLLOWING INFORMATION TO THE APPLICANT NO LATER THAN AT THE TIME 21 OF DELIVERY OF THE POLICY OR CERTIFICATE: 22

(A) A STATEMENT THAT THE POLICY MAY BE SUBJECT TO RATE
24 INCREASES IN THE FUTURE.

(B) AN EXPLANATION OF POTENTIAL FUTURE PREMIUM RATE
REVISIONS, AND THE POLICYHOLDER'S OR CERTIFICATEHOLDER'S OPTION
IN THE EVENT OF A PREMIUM RATE REVISION.

1 (C) THE PREMIUM RATE OR RATE SCHEDULES APPLICABLE TO THE 2 APPLICANT THAT WILL BE IN EFFECT UNTIL A REQUEST IS MADE FOR AN 3 INCREASE.

4 (D) A GENERAL EXPLANATION FOR APPLYING PREMIUM RATE OR RATE 5 SCHEDULE ADJUSTMENTS THAT SHALL INCLUDE A DESCRIPTION OF WHEN 6 PREMIUM RATE OR RATE SCHEDULE ADJUSTMENTS WILL BE EFFECTIVE AND 7 THE RIGHT TO A REVISED PREMIUM RATE OR RATE SCHEDULE IF THE 8 PREMIUM RATE OR RATE SCHEDULE IS CHANGED.

9 (E) INFORMATION CONCERNING EACH PREMIUM RATE INCREASE ON THE 10 POLICY OR CERTIFICATE OR SIMILAR POLICIES OR CERTIFICATES OVER 11 THE PAST 10 YEARS FOR THIS STATE OR ANY OTHER STATE THAT, AT A 12 MINIMUM, IDENTIFIES ALL OF THE FOLLOWING:

13 (i) THE POLICIES OR CERTIFICATES FOR WHICH PREMIUM RATES HAVE
14 BEEN INCREASED.

15 (*ii*) THE CALENDAR YEARS WHEN THE POLICY OR CERTIFICATE WAS
16 AVAILABLE FOR PURCHASE.

(iii) THE AMOUNT OR PERCENT OF EACH INCREASE. THE PERCENTAGE 17 MAY BE EXPRESSED AS A PERCENTAGE OF THE PREMIUM RATE PRIOR TO THE 18 19 INCREASE AND MAY ALSO BE EXPRESSED AS MINIMUM AND MAXIMUM 20 PERCENTAGES IF THE RATE INCREASE IS VARIABLE BY RATING CHARACTERISTICS. AN INSURER MAY EXCLUDE FROM THIS DISCLOSURE 21 PREMIUM RATE INCREASES THAT ONLY APPLY TO BLOCKS OF BUSINESS 22 ACOUIRED FROM ANOTHER NONAFFILIATED INSURER OR THE LONG-TERM CARE 23 POLICIES OR CERTIFICATES ACQUIRED FROM ANOTHER NONAFFILIATED 24 INSURER WHEN THOSE INCREASES OCCURRED PRIOR TO THE ACQUISITION. 25 IF AN ACOUIRING INSURER FILES FOR A RATE INCREASE ON A LONG-TERM 26 27 CARE POLICY OR CERTIFICATE ACQUIRED FROM A NONAFFILIATED INSURER

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1 OR A BLOCK OF POLICIES OR CERTIFICATES ACQUIRED FROM A 2 NONAFFILIATED INSURER BEFORE THE LATER OF JUNE 1, 2007 OR THE END 3 OF A 24-MONTH PERIOD FOLLOWING THE ACQUISITION OF THE BLOCK OF 4 POLICIES OR CERTIFICATES, THE ACQUIRING INSURER MAY EXCLUDE THAT 5 RATE INCREASE FROM THIS DISCLOSURE. HOWEVER, THE NONAFFILIATED 6 SELLING COMPANY SHALL INCLUDE THE DISCLOSURE OF THAT RATE INCREASE AS PROVIDED IN SUBPARAGRAPH (i). IF THE ACQUIRING INSURER 7 8 FILES FOR A SUBSEQUENT RATE INCREASE, EVEN WITHIN THE 24-MONTH PERIOD, ON THE SAME POLICY OR CERTIFICATE ACQUIRED FROM A 9 NONAFFILIATED INSURER OR BLOCK OF POLICIES OR CERTIFICATES 10 ACOUIRED FROM A NONAFFILIATED INSURER, THE ACOUIRING INSURER 11 12 SHALL MAKE ALL DISCLOSURES REQUIRED BY THIS SUBDIVISION, INCLUDING DISCLOSURE OF THE EARLIER RATE INCREASE. 13

14 (4) THE INSURER MAY, IN A FAIR MANNER, PROVIDE EXPLANATORY
15 INFORMATION RELATED TO THE RATE INCREASES IN ADDITION TO THAT
16 REQUIRED UNDER SUBSECTION (3).

17 (5) EXCEPT AS OTHERWISE PROVIDED IN THIS SUBSECTION, AN APPLICANT SHALL SIGN AN ACKNOWLEDGMENT AT THE TIME OF APPLICATION 18 19 THAT THE INSURER MADE THE DISCLOSURE REQUIRED UNDER SUBSECTION 20 (3). IF DUE TO THE METHOD OF APPLICATION THE APPLICANT CANNOT SIGN AN ACKNOWLEDGMENT AT THE TIME OF APPLICATION, THE APPLICANT 21 SHALL SIGN AN ACKNOWLEDGMENT THAT THE INSURER MADE THE DISCLOSURE 22 REOUIRED UNDER SUBSECTION (3) NO LATER THAN AT THE TIME OF 23 DELIVERY OF THE POLICY OR CERTIFICATE. 24

25 (6) AN INSURER SHALL PROVIDE NOTICE OF AN UPCOMING PREMIUM26 RATE SCHEDULE INCREASE TO ALL POLICYHOLDERS OR

27 CERTIFICATEHOLDERS, IF APPLICABLE, AT LEAST 45 DAYS PRIOR TO THE

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IMPLEMENTATION OF THE PREMIUM RATE SCHEDULE INCREASE BY THE
 INSURER. THE NOTICE SHALL INCLUDE THE INFORMATION REQUIRED BY
 SUBSECTION (3) WHEN THE RATE INCREASE IS IMPLEMENTED.

4 (7) A LONG-TERM CARE INSURER SHALL PROVIDE TO AN APPLICANT A
5 LONG-TERM CARE INSURANCE PERSONAL WORKSHEET APPROVED BY THE
6 COMMISSIONER THAT THE APPLICANT CAN USE FOR HELP IN DETERMINING
7 WHETHER LONG-TERM CARE INSURANCE SHOULD BE PURCHASED.

(8) A LONG-TERM CARE INSURER SHALL PROVIDE TO AN APPLICANT 8 WHO IS 60 YEARS OF AGE OR OLDER OR WHO IS DISABLED A CURRENT 9 BROCHURE, OR THE WEB ADDRESS WHERE THE BROCHURE CAN BE OBTAINED 10 AND THE TELEPHONE NUMBER FOR THE AGENCY THAT CAN PROVIDE THE 11 12 BROCHURE, FROM THE STATE'S MEDICARE MEDICAID ASSISTANCE PROGRAM THAT CONTAINS INFORMATION ON THE AVAILABILITY OF FREE AND 13 14 INDEPENDENT INSURANCE PURCHASING AND PUBLIC BENEFITS COUNSELING. SEC. 3926. (1) THIS SECTION APPLIES TO ANY LONG-TERM CARE 15 POLICY OR CERTIFICATE ISSUED IN THIS STATE ON OR AFTER JUNE 1, 16 17 2007.

18 (2) AN INSURER SHALL PROVIDE ALL OF THE FOLLOWING
19 INFORMATION TO THE COMMISSIONER 30 DAYS PRIOR TO MAKING A LONG20 TERM CARE INSURANCE POLICY OR CERTIFICATE AVAILABLE FOR SALE:
21 (A) A COPY OF THE DISCLOSURE DOCUMENTS REQUIRED IN SECTION
22 3925.

(B) AN ACTUARIAL CERTIFICATION CONSISTING OF AT LEAST ALL OF
 THE FOLLOWING:

(i) A STATEMENT THAT THE INITIAL PREMIUM RATE SCHEDULE IS
SUFFICIENT TO COVER ANTICIPATED COSTS UNDER MODERATELY ADVERSE
EXPERIENCE AND THAT THE PREMIUM RATE SCHEDULE IS REASONABLY

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EXPECTED TO BE SUSTAINABLE OVER THE LIFE OF THE POLICY OR
 CERTIFICATE WITH NO FUTURE PREMIUM INCREASES ANTICIPATED.

3 (*ii*) A STATEMENT THAT THE POLICY OR CERTIFICATE DESIGN AND
4 COVERAGE PROVIDED HAVE BEEN REVIEWED AND TAKEN INTO
5 CONSIDERATION.

6 (*iii*) A STATEMENT THAT THE UNDERWRITING AND CLAIMS
7 ADJUDICATION PROCESSES HAVE BEEN REVIEWED AND TAKEN INTO
8 CONSIDERATION.

(iv) A COMPLETE DESCRIPTION OF THE BASIS FOR CONTRACT 9 10 RESERVES THAT ARE ANTICIPATED TO BE HELD UNDER THE POLICY OR 11 CERTIFICATE, WITH SUFFICIENT DETAIL OR SAMPLE CALCULATIONS 12 PROVIDED SO AS TO HAVE A COMPLETE DEPICTION OF THE RESERVE AMOUNTS TO BE HELD, A STATEMENT THAT THE ASSUMPTIONS USED FOR 13 14 RESERVES CONTAIN REASONABLE MARGINS FOR ADVERSE EXPERIENCE, A STATEMENT THAT THE NET VALUATION PREMIUM FOR RENEWAL YEARS DOES 15 16 NOT INCREASE EXCEPT FOR ATTAINED-AGE RATING WHERE PERMITTED, AND 17 A STATEMENT THAT THE DIFFERENCE BETWEEN THE GROSS PREMIUM AND THE 18 NET VALUATION PREMIUM FOR RENEWAL YEARS IS SUFFICIENT TO COVER EXPECTED RENEWAL EXPENSES OR IF SUCH A STATEMENT CANNOT BE MADE, 19 20 A COMPLETE DESCRIPTION OF THE SITUATIONS WHERE THIS DOES NOT OCCUR. AN AGGREGATE DISTRIBUTION OF ANTICIPATED ISSUES MAY BE 21 USED AS LONG AS THE UNDERLYING GROSS PREMIUMS MAINTAIN A 22 REASONABLY CONSISTENT RELATIONSHIP. IF THE GROSS PREMIUMS FOR 23 CERTAIN AGE GROUPS APPEAR TO BE INCONSISTENT WITH THIS 24 25 REQUIREMENT, THE COMMISSIONER MAY REQUEST A DEMONSTRATION UNDER 26 SUBSECTION (3) BASED ON A STANDARD AGE DISTRIBUTION. 27 (v) A STATEMENT THAT THE PREMIUM RATE SCHEDULE IS NOT LESS

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THAN THE PREMIUM RATE SCHEDULE FOR EXISTING SIMILAR POLICIES OR
 CERTIFICATES ALSO AVAILABLE FROM THE INSURER EXCEPT FOR
 REASONABLE DIFFERENCES ATTRIBUTABLE TO BENEFITS OR A COMPARISON
 OF THE PREMIUM SCHEDULES FOR SIMILAR POLICIES OR CERTIFICATES
 THAT ARE CURRENTLY AVAILABLE FROM THE INSURER WITH AN EXPLANATION
 OF THE DIFFERENCES.

(3) PRIOR TO THE EXPIRATION OF THE 30 DAYS UNDER SUBSECTION
(2), THE COMMISSIONER MAY REQUEST AN ACTUARIAL DEMONSTRATION THAT
9 BENEFITS ARE REASONABLE IN RELATION TO PREMIUMS. THE ACTUARIAL
10 DEMONSTRATION SHALL INCLUDE EITHER PREMIUM AND CLAIM EXPERIENCE
11 ON SIMILAR POLICIES OR CERTIFICATES, ADJUSTED FOR ANY PREMIUM OR
12 BENEFIT DIFFERENCES, OR RELEVANT AND CREDIBLE DATA FROM OTHER
13 STUDIES, OR BOTH. IF THE COMMISSIONER ASKS FOR THIS ADDITIONAL
14 INFORMATION, THE 30-DAY TIME PERIOD UNDER SUBSECTION (2) IS
15 TOLLED UNTIL THE COMMISSIONER RECEIVES THE REQUESTED INFORMATION.

16 SEC. 3926A. (1) EXCEPT AS PROVIDED IN SUBSECTION (2), THIS
17 SECTION APPLIES TO ANY LONG-TERM CARE POLICY OR CERTIFICATE
18 ISSUED IN THIS STATE ON OR AFTER JUNE 1, 2007.

19 (2) FOR CERTIFICATES ISSUED ON OR AFTER JUNE 1, 2007 UNDER A
20 GROUP LONG-TERM CARE INSURANCE POLICY DESCRIBED IN SECTION
21 3901(C)(*i*), WHICH POLICY WAS IN FORCE ON JUNE 1, 2007, THIS
22 SECTION APPLIES ON THE POLICY ANNIVERSARY DATE FOLLOWING JUNE 1,
23 2007.

(3) AN INSURER SHALL PROVIDE NOTICE OF A PENDING PREMIUM
RATE SCHEDULE INCREASE, INCLUDING AN EXCEPTIONAL INCREASE, TO THE
COMMISSIONER AT LEAST 30 DAYS PRIOR TO THE NOTICE TO THE
POLICYHOLDERS. THIS NOTICE TO THE COMMISSIONER SHALL INCLUDE ALL

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1 OF THE FOLLOWING:

2 (A) INFORMATION REQUIRED BY SECTION 3925.

3 (B) CERTIFICATION BY A QUALIFIED ACTUARY THAT IF THE
4 REQUESTED PREMIUM RATE SCHEDULE INCREASE IS IMPLEMENTED AND THE
5 UNDERLYING ASSUMPTIONS, WHICH REFLECT MODERATELY ADVERSE
6 CONDITIONS, ARE REALIZED, NO FURTHER PREMIUM RATE SCHEDULE
7 INCREASES ARE ANTICIPATED AND THAT THE PREMIUM RATE FILING IS IN
8 COMPLIANCE WITH THE PROVISIONS OF THIS SECTION.

9 (C) AN ACTUARIAL MEMORANDUM JUSTIFYING THE RATE SCHEDULE 10 CHANGE REQUEST THAT INCLUDES ALL OF THE FOLLOWING:

(i) LIFETIME PROJECTIONS OF EARNED PREMIUMS AND INCURRED 11 12 CLAIMS BASED ON THE FILED PREMIUM RATE SCHEDULE INCREASE AND THE METHOD AND ASSUMPTIONS USED IN DETERMINING THE PROJECTED VALUES, 13 14 INCLUDING REFLECTION OF ANY ASSUMPTIONS THAT DEVIATE FROM THOSE USED FOR PRICING OTHER POLICIES OR CERTIFICATES CURRENTLY 15 AVAILABLE FOR SALE. ANNUAL VALUES FOR THE 5 YEARS PRECEDING AND 16 17 THE 3 YEARS FOLLOWING THE VALUATION DATE SHALL BE PROVIDED SEPARATELY. THE PROJECTIONS SHALL INCLUDE THE DEVELOPMENT OF THE 18 19 LIFETIME LOSS RATIO, UNLESS THE RATE INCREASE IS AN EXCEPTIONAL 20 INCREASE. THE PROJECTIONS SHALL DEMONSTRATE COMPLIANCE WITH SUBSECTION (4). FOR EXCEPTIONAL INCREASES, THE PROJECTED 21 EXPERIENCE SHALL BE LIMITED TO THE INCREASES IN CLAIMS EXPENSES 22 ATTRIBUTABLE TO THE APPROVED REASONS FOR THE EXCEPTIONAL INCREASE 23 AND IF THE COMMISSIONER DETERMINES THAT OFFSETS MAY EXIST, THE 24 INSURER SHALL USE APPROPRIATE NET PROJECTED EXPERIENCE. 25

26 (*ii*) IF THE RATE INCREASE WILL TRIGGER CONTINGENT BENEFIT
 27 UPON LAPSE, DISCLOSURE OF HOW RESERVES HAVE BEEN INCORPORATED IN

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1 THIS RATE INCREASE.

2 (*iii*) DISCLOSURE OF THE ANALYSIS PERFORMED TO DETERMINE WHY A
3 RATE ADJUSTMENT IS NECESSARY, WHICH PRICING ASSUMPTIONS WERE NOT
4 REALIZED AND WHY, AND WHAT OTHER ACTIONS TAKEN BY THE INSURER
5 HAVE BEEN RELIED ON BY THE ACTUARY.

6 (*iv*) A STATEMENT THAT POLICY DESIGN, UNDERWRITING, AND CLAIMS
7 ADJUDICATION PRACTICES HAVE BEEN TAKEN INTO CONSIDERATION.

8 (v) IF IT IS NECESSARY TO MAINTAIN CONSISTENT PREMIUM RATES
9 FOR NEW CERTIFICATES AND CERTIFICATES RECEIVING A RATE INCREASE,
10 THE INSURER WILL NEED TO FILE COMPOSITE RATES REFLECTING
11 PROJECTIONS OF NEW CERTIFICATES.

(D) A STATEMENT THAT RENEWAL PREMIUM RATE SCHEDULES ARE NOT
GREATER THAN NEW BUSINESS PREMIUM RATE SCHEDULES EXCEPT FOR
DIFFERENCES ATTRIBUTABLE TO BENEFITS, UNLESS SUFFICIENT
JUSTIFICATION IS PROVIDED TO THE COMMISSIONER.

16 (E) SUFFICIENT INFORMATION FOR REVIEW AND APPROVAL OF THE
17 PREMIUM RATE SCHEDULE INCREASE BY THE COMMISSIONER.

18 (4) ALL PREMIUM RATE SCHEDULE INCREASES SHALL BE DETERMINED
19 IN ACCORDANCE WITH THE FOLLOWING REQUIREMENTS:

20 (A) EXCEPTIONAL INCREASES SHALL PROVIDE THAT 70% OF THE
21 PRESENT VALUE OF PROJECTED ADDITIONAL PREMIUMS FROM THE
22 EXCEPTIONAL INCREASE WILL BE RETURNED TO POLICYHOLDERS IN
23 BENEFITS.

(B) PREMIUM RATE SCHEDULE INCREASES SHALL BE CALCULATED SUCH
THAT THE SUM OF THE ACCUMULATED VALUE OF INCURRED CLAIMS, WITHOUT
THE INCLUSION OF ACTIVE LIFE RESERVES, AND THE PRESENT VALUE OF
FUTURE PROJECTED INCURRED CLAIMS, WITHOUT THE INCLUSION OF ACTIVE

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1 LIFE RESERVES, WILL NOT BE LESS THAN THE SUM OF THE FOLLOWING:

2 (i) THE ACCUMULATED VALUE OF THE INITIAL EARNED PREMIUM TIMES
3 58%.

4 (*ii*) EIGHTY-FIVE PERCENT OF THE ACCUMULATED VALUE OF PRIOR
5 PREMIUM RATE SCHEDULE INCREASES ON AN EARNED BASIS.

6 (*iii*) THE PRESENT VALUE OF FUTURE PROJECTED INITIAL EARNED
7 PREMIUMS TIMES 58%.

8 (*iv*) EIGHTY-FIVE PERCENT OF THE PRESENT VALUE OF FUTURE
9 PROJECTED PREMIUMS NOT IN SUBPARAGRAPH (*iii*) ON AN EARNED BASIS.

10 (C) IF A POLICY OR CERTIFICATE HAS BOTH EXCEPTIONAL AND 11 OTHER INCREASES, THE VALUES IN SUBDIVISION (B) (ii) AND (iv) SHALL 12 ALSO INCLUDE 70% FOR EXCEPTIONAL RATE INCREASE AMOUNTS.

(D) ALL PRESENT AND ACCUMULATED VALUES USED TO DETERMINE
RATE INCREASES SHALL USE THE MAXIMUM VALUATION INTEREST RATE FOR
CONTRACT RESERVES AS SPECIFIED IN SECTION 733(1). THE ACTUARY
SHALL DISCLOSE AS PART OF THE ACTUARIAL MEMORANDUM THE USE OF ANY
APPROPRIATE AVERAGES.

(5) FOR EACH RATE INCREASE THAT IS IMPLEMENTED, THE INSURER 18 SHALL FILE FOR REVIEW AND APPROVAL BY THE COMMISSIONER UPDATED 19 20 **PROJECTIONS, AS DESCRIBED IN SUBSECTION** (3) (C) (i), ANNUALLY FOR THE NEXT 3 YEARS AND INCLUDE A COMPARISON OF ACTUAL RESULTS TO 21 PROJECTED VALUES. THE COMMISSIONER MAY EXTEND THE PERIOD TO 22 GREATER THAN 3 YEARS IF ACTUAL RESULTS ARE NOT CONSISTENT WITH 23 PROJECTED VALUES FROM PRIOR PROJECTIONS. FOR GROUP INSURANCE 24 CERTIFICATES THAT MEET THE CONDITIONS IN SUBSECTION (13), THE 25 26 PROJECTION REOUIRED BY THIS SUBSECTION SHALL BE PROVIDED TO THE 27 POLICYHOLDER IN LIEU OF FILING WITH THE COMMISSIONER.

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(6) IF ANY PREMIUM RATE IN THE REVISED PREMIUM RATE SCHEDULE
 IS GREATER THAN 200% OF THE COMPARABLE RATE IN THE INITIAL
 PREMIUM SCHEDULE, LIFETIME PROJECTIONS, AS DESCRIBED IN
 SUBSECTION (3) (C) (i), SHALL BE FILED FOR REVIEW AND APPROVAL BY
 THE COMMISSIONER EVERY 5 YEARS FOLLOWING THE END OF THE REQUIRED
 PERIOD IN SUBSECTION (5). FOR GROUP INSURANCE CERTIFICATES THAT
 MEET THE CONDITIONS IN SUBSECTION (13), THE PROJECTIONS REQUIRED
 BY THIS SUBSECTION SHALL BE PROVIDED TO THE POLICYHOLDER IN LIEU
 OF FILING WITH THE COMMISSIONER.

(7) IF THE COMMISSIONER HAS DETERMINED THAT THE ACTUAL 10 EXPERIENCE FOLLOWING A RATE INCREASE DOES NOT ADEOUATELY MATCH 11 12 THE PROJECTED EXPERIENCE AND THAT THE CURRENT PROJECTIONS UNDER MODERATELY ADVERSE CONDITIONS DEMONSTRATE THAT INCURRED CLAIMS 13 14 WILL NOT EXCEED PROPORTIONS OF PREMIUMS SPECIFIED IN SUBSECTION (4), THE COMMISSIONER MAY REQUIRE THE INSURER TO IMPLEMENT 15 16 PREMIUM RATE SCHEDULE ADJUSTMENTS OR OTHER MEASURES TO REDUCE THE 17 DIFFERENCE BETWEEN THE PROJECTED AND ACTUAL EXPERIENCE. IN 18 DETERMINING WHETHER THE ACTUAL EXPERIENCE ADEQUATELY MATCHES THE PROJECTED EXPERIENCE, CONSIDERATION SHOULD BE GIVEN TO SUBSECTION 19 20 (3) (C) (*iii*), IF APPLICABLE.

(8) IF THE MAJORITY OF THE POLICIES OR CERTIFICATES TO WHICH
AN INCREASE IS APPLICABLE ARE ELIGIBLE FOR THE CONTINGENT BENEFIT
UPON LAPSE, THE INSURER SHALL FILE BOTH OF THE FOLLOWING WITH THE
COMMISSIONER:

(A) A PLAN, SUBJECT TO COMMISSIONER APPROVAL, FOR IMPROVED
ADMINISTRATION OR CLAIMS PROCESSING DESIGNED TO ELIMINATE THE
POTENTIAL FOR FURTHER DETERIORATION OF THE POLICY OR CERTIFICATE

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REQUIRING FURTHER PREMIUM RATE SCHEDULE INCREASES, OR BOTH, OR TO
 DEMONSTRATE THAT APPROPRIATE ADMINISTRATION AND CLAIMS PROCESSING
 HAVE BEEN IMPLEMENTED OR ARE IN EFFECT.

4 (B) THE ORIGINAL ANTICIPATED LIFETIME LOSS RATIO, AND THE
5 PREMIUM RATE SCHEDULE INCREASE THAT WOULD HAVE BEEN CALCULATED
6 ACCORDING TO SUBSECTION (4) HAD THE GREATER OF THE ORIGINAL
7 ANTICIPATED LIFETIME LOSS RATIO OR 58% BEEN USED IN THE
8 CALCULATIONS DESCRIBED IN SUBSECTION (4) (B) (i) AND (iii).

9 (9) THE COMMISSIONER SHALL REVIEW, FOR ALL POLICIES AND 10 CERTIFICATES INCLUDED IN A FILING, THE PROJECTED LAPSE RATES AND 11 PAST LAPSE RATES DURING THE 12 MONTHS FOLLOWING EACH INCREASE TO 12 DETERMINE IF SIGNIFICANT ADVERSE LAPSATION HAS OCCURRED OR IS 13 ANTICIPATED FOR ANY RATE INCREASE FILING MEETING THE FOLLOWING 14 CRITERIA:

15 (A) THE RATE INCREASE IS NOT THE FIRST RATE INCREASE
16 REQUESTED FOR THE SPECIFIC POLICY OR CERTIFICATE.

17 (B) THE RATE INCREASE IS NOT AN EXCEPTIONAL INCREASE.

18 (C) THE MAJORITY OF THE POLICIES OR CERTIFICATES TO WHICH
19 THE INCREASE IS APPLICABLE ARE ELIGIBLE FOR THE CONTINGENT
20 BENEFIT UPON LAPSE.

(10) IF SIGNIFICANT ADVERSE LAPSATION HAS OCCURRED, IS
ANTICIPATED IN THE FILING, OR IS EVIDENCED IN THE ACTUAL RESULTS
AS PRESENTED IN THE UPDATED PROJECTIONS PROVIDED BY THE INSURER
FOLLOWING THE REQUESTED RATE INCREASE, THE COMMISSIONER MAY
DETERMINE THAT A RATE SPIRAL EXISTS. FOLLOWING THE DETERMINATION
THAT A RATE SPIRAL EXISTS, THE COMMISSIONER MAY REQUIRE THE
INSURER TO OFFER, WITHOUT UNDERWRITING, TO ALL IN FORCE INSUREDS

33

1 SUBJECT TO THE RATE INCREASE THE OPTION TO REPLACE EXISTING 2 COVERAGE WITH 1 OR MORE REASONABLY COMPARABLE PRODUCTS BEING 3 OFFERED BY THE INSURER OR ITS AFFILIATES. AN OFFER UNDER THIS 4 SUBSECTION IS SUBJECT TO THE COMMISSIONER'S APPROVAL, SHALL BE 5 BASED ON ACTUARIALLY SOUND PRINCIPLES, BUT SHALL NOT BE BASED ON 6 ATTAINED AGE, AND SHALL PROVIDE THAT MAXIMUM BENEFITS UNDER ANY NEW POLICY OR CERTIFICATE ACCEPTED BY AN INSURED SHALL BE REDUCED 7 BY COMPARABLE BENEFITS ALREADY PAID UNDER THE EXISTING POLICY OR 8 CERTIFICATE. THE INSURER SHALL MAINTAIN THE EXPERIENCE OF ALL THE 9 10 REPLACEMENT INSUREDS SEPARATE FROM THE EXPERIENCE OF INSUREDS ORIGINALLY ISSUED THE POLICY OR CERTIFICATE. IF A RATE INCREASE 11 12 IS REQUESTED ON THE POLICY OR CERTIFICATE, THE RATE INCREASE SHALL BE LIMITED TO THE LESSER OF THE MAXIMUM RATE INCREASE 13 14 DETERMINED BASED ON THE COMBINED EXPERIENCE AND THE MAXIMUM RATE INCREASE DETERMINED BASED ONLY ON THE EXPERIENCE OF THE INSUREDS 15 16 ORIGINALLY ISSUED THE POLICY OR CERTIFICATE PLUS 10%.

17 (11) IF THE COMMISSIONER DETERMINES THAT AN INSURER HAS
18 EXHIBITED A PERSISTENT PRACTICE OF FILING INADEQUATE INITIAL
19 PREMIUM RATES FOR LONG-TERM CARE INSURANCE, THE COMMISSIONER, IN
20 ADDITION TO THE PROVISIONS OF SUBSECTIONS (9) AND (10), MAY
21 PROHIBIT THE INSURER FROM EITHER OF THE FOLLOWING:

22 (A) FILING AND MARKETING COMPARABLE COVERAGE FOR A PERIOD OF23 UP TO 5 YEARS.

(B) OFFERING ALL OTHER SIMILAR COVERAGES AND LIMITING
MARKETING OF NEW APPLICATIONS TO THE PRODUCTS SUBJECT TO RECENT
PREMIUM RATE SCHEDULE INCREASES.

27

(12) SUBSECTIONS (1) TO (11) DO NOT APPLY TO POLICIES OR

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CERTIFICATES FOR WHICH THE LONG-TERM CARE BENEFITS PROVIDED BY
 THE POLICY OR CERTIFICATE ARE INCIDENTAL, IF THE POLICY OR
 CERTIFICATE COMPLIES WITH ALL OF THE FOLLOWING:

4 (A) FOR ANY PLAN THAT MAY HAVE A CASH VALUE, THE INTEREST
5 CREDITED INTERNALLY TO DETERMINE CASH VALUE ACCUMULATIONS,
6 INCLUDING LONG-TERM CARE, IF ANY, ARE GUARANTEED NOT TO BE LESS
7 THAN THE MINIMUM GUARANTEED INTEREST RATE FOR CASH VALUE
8 ACCUMULATIONS WITHOUT LONG-TERM CARE SET FORTH IN THE POLICY OR
9 CERTIFICATE.

(B) THE PORTION OF THE POLICY OR CERTIFICATE THAT PROVIDES
11 INSURANCE BENEFITS OTHER THAN LONG-TERM CARE COVERAGE MEETS THE
12 NONFORFEITURE REQUIREMENTS AS APPLICABLE IN SECTION 4060 OR 4072.

13 (C) THE POLICY OR CERTIFICATE MEETS SECTIONS 3928, 3933,
14 3951, AND 3953.

(D) THE PORTION OF THE POLICY OR CERTIFICATE THAT PROVIDES
16 INSURANCE BENEFITS OTHER THAN LONG-TERM CARE COVERAGE MEETS, AS
17 APPLICABLE, THE POLICY ILLUSTRATIONS AND DISCLOSURE REQUIREMENTS
18 UNDER SECTION 4038.

(E) AN ACTUARIAL MEMORANDUM IS FILED WITH THE OFFICE OF
 FINANCIAL AND INSURANCE SERVICES THAT INCLUDES ALL OF THE
 FOLLOWING:

22 (i) A DESCRIPTION OF THE BASIS ON WHICH THE LONG-TERM CARE
23 RATES WERE DETERMINED.

24

(*ii*) A DESCRIPTION OF THE BASIS FOR THE RESERVES.

25 (*iii*) A SUMMARY OF THE TYPE OF POLICY, BENEFITS, RENEWABILITY,
26 GENERAL MARKETING METHOD, AND LIMITS ON AGES OF ISSUANCE.

27 (*iv*) A DESCRIPTION AND A TABLE OF EACH ACTUARIAL ASSUMPTION

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USED. FOR EXPENSES, AN INSURER SHALL INCLUDE PERCENT OF PREMIUM
 DOLLARS PER POLICY OR CERTIFICATE AND DOLLARS PER UNIT OF
 BENEFITS, IF ANY.

4 (v) A DESCRIPTION AND A TABLE OF THE ANTICIPATED POLICY OR
5 CERTIFICATE RESERVES AND ADDITIONAL RESERVES TO BE HELD IN EACH
6 FUTURE YEAR FOR ACTIVE LIVES.

7 (vi) THE ESTIMATED AVERAGE ANNUAL PREMIUM PER POLICY OR
8 CERTIFICATE AND THE AVERAGE ISSUE AGE.

9 (*vii*) A STATEMENT AS TO WHETHER UNDERWRITING IS PERFORMED AT 10 THE TIME OF APPLICATION. THE STATEMENT SHALL INDICATE WHETHER 11 UNDERWRITING IS USED AND, IF USED, SHALL INCLUDE A DESCRIPTION OF 12 THE TYPE OR TYPES OF UNDERWRITING USED, SUCH AS MEDICAL 13 UNDERWRITING OR FUNCTIONAL ASSESSMENT UNDERWRITING. FOR A GROUP 14 CERTIFICATE, THE STATEMENT SHALL INDICATE WHETHER THE ENROLLEE OR 15 ANY DEPENDENT WILL BE UNDERWRITTEN AND WHEN UNDERWRITING OCCURS.

16 (viii) A DESCRIPTION OF THE EFFECT OF THE LONG-TERM CARE
17 POLICY OR CERTIFICATE PROVISION ON THE REQUIRED PREMIUMS,
18 NONFORFEITURE VALUES, AND RESERVES ON THE UNDERLYING INSURANCE
19 POLICY OR CERTIFICATE, BOTH FOR ACTIVE LIVES AND THOSE IN LONG20 TERM CARE CLAIM STATUS.

21 (13) SUBSECTIONS (7), (8), AND (9) DO NOT APPLY TO A GROUP 22 INSURANCE POLICY DESCRIBED IN SECTION 3901(C)(i) IF THE POLICY 23 INSURES 250 OR MORE PERSONS AND THE POLICYHOLDER HAS 5,000 OR 24 MORE ELIGIBLE EMPLOYEES OF A SINGLE EMPLOYER OR THE POLICYHOLDER, 25 AND NOT THE CERTIFICATE HOLDERS, PAYS A MATERIAL PORTION OF THE 26 PREMIUM, WHICH SHALL NOT BE LESS THAN 20% OF THE TOTAL PREMIUM 27 FOR THE GROUP IN THE CALENDAR YEAR PRIOR TO THE YEAR A RATE

36

1 INCREASE IS FILED.

(14) EXCEPT AS OTHERWISE PROVIDED IN THIS SECTION,
EXCEPTIONAL INCREASES ARE SUBJECT TO THE SAME REQUIREMENTS AS
OTHER PREMIUM RATE SCHEDULE INCREASES. THE COMMISSIONER MAY
REQUEST A REVIEW BY AN INDEPENDENT QUALIFIED ACTUARY OR A
PROFESSIONAL QUALIFIED ACTUARIAL BODY OF THE BASIS FOR A REQUEST
THAT AN INCREASE BE CONSIDERED AN EXCEPTIONAL INCREASE. THE
COMMISSIONER, IN DETERMINING THAT THE NECESSARY BASIS FOR AN
EXCEPTIONAL INCREASE EXISTS, SHALL ALSO DETERMINE ANY POTENTIAL
OFFSETS TO HIGHER CLAIMS COSTS.

11

(15) AS USED IN THIS SECTION:

(A) "EXCEPTIONAL INCREASE" MEANS ONLY THOSE INCREASES FILED
BY AN INSURER AS EXCEPTIONAL FOR WHICH THE COMMISSIONER
DETERMINES THE NEED FOR THE PREMIUM RATE INCREASE IS JUSTIFIED
DUE TO CHANGES IN LAWS OR REGULATIONS APPLICABLE TO LONG-TERM
CARE COVERAGE IN THIS STATE OR DUE TO INCREASED AND UNEXPECTED
UTILIZATION THAT AFFECTS THE MAJORITY OF INSURERS OF SIMILAR
PRODUCTS.

(B) "INCIDENTAL" MEANS THAT THE VALUE OF THE LONG-TERM CARE
BENEFITS PROVIDED IS LESS THAN 10% OF THE TOTAL VALUE OF THE
BENEFITS PROVIDED OVER THE LIFE OF THE POLICY OR CERTIFICATE AS
MEASURED ON THE DATE OF ISSUE.

(C) "QUALIFIED ACTUARY" MEANS A MEMBER IN GOOD STANDING OF
 THE AMERICAN ACADEMY OF ACTUARIES.

(D) "SIMILAR POLICIES" MEANS ALL OF THE LONG-TERM CARE
INSURANCE POLICIES AND CERTIFICATES ISSUED BY AN INSURER IN THE
SAME LONG-TERM CARE BENEFIT CLASSIFICATION AS THE POLICY OR

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CERTIFICATE BEING CONSIDERED. CERTIFICATES OF GROUPS DESCRIBED IN 1 SECTION 3901(C)(i) ARE NOT CONSIDERED SIMILAR TO POLICIES OR 2 CERTIFICATES OTHERWISE ISSUED AS LONG-TERM CARE INSURANCE, BUT 3 4 ARE SIMILAR TO OTHER COMPARABLE CERTIFICATES WITH THE SAME LONG-TERM CARE BENEFIT CLASSIFICATIONS. FOR PURPOSES OF DETERMINING 5 SIMILAR POLICIES, LONG-TERM CARE BENEFIT CLASSIFICATIONS ARE 6 DEFINED AS FOLLOWS: INSTITUTIONAL LONG-TERM CARE BENEFITS ONLY, 7 NONINSTITUTIONAL LONG-TERM CARE BENEFITS ONLY, OR COMPREHENSIVE 8 LONG-TERM CARE BENEFITS. 9

Sec. 3927. (1) Benefits under individual long-term care insurance policies shall be considered reasonable in relation to premiums provided the expected loss ratio is at least 60%, calculated in a manner that provides for adequate reserving of the long-term care insurance risk. In evaluating the expected loss ratio, due consideration shall be given to all relevant factors, including:

17 (a) Statistical credibility of incurred claims experience18 and earned premiums.

19 (b) The period for which rates are computed to provide20 coverage.

21 (c) Experienced and projected trends.

22 (d) Concentration of experience within early policy23 duration.

24 (e) Expected claim fluctuation.

25 (f) Experience refunds, adjustments, or dividends.

26 (g) Renewability features.

27 (h) All appropriate expense factors.

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1 (i) Interest.

2 (j) Experimental nature of the coverage.

3 (k) Policy reserves.

4 (1) Mix of business by risk classification.

5 (m) Product features such as long elimination periods, high6 deductibles, and high maximum limits.

7 (n) Premiums charged and losses incurred for other similar8 policies.

9 (2) This section does not apply to fixed indivisible premium
10 life insurance policies that fund long-term care benefits
11 entirely by accelerating the death benefit.

12 (3) THIS SECTION APPLIES TO ALL LONG-TERM CARE INSURANCE
13 POLICIES OR CERTIFICATES EXCEPT THOSE DESCRIBED IN SECTIONS
14 3926(1) AND 3926A(1) AND (2).

Sec. 3935. An application for a long-term care policy shall contain the following statement printed, stamped, or as part of a sticker permanently affixed to the application in capital letters on the first page:

19 "For additional information about long-term care coverage 20 write to the <u>Michigan insurance bureau</u> OFFICE OF FINANCIAL AND 21 INSURANCE SERVICES, P.O. Box 30220, Lansing, MI 48909 or call the 22 area agency on aging in your community.".

SEC. 3941A. (1) THIS SECTION DOES NOT APPLY TO LIFE
 INSURANCE POLICIES OR RIDERS CONTAINING ACCELERATED BENEFITS FOR
 LONG-TERM CARE.

26 (2) EVERY INSURER OR OTHER ENTITY MARKETING LONG-TERM CARE
 27 INSURANCE SHALL DO ALL OF THE FOLLOWING:

(A) DEVELOP AND USE SUITABILITY STANDARDS TO DETERMINE
 WHETHER THE PURCHASE OR REPLACEMENT OF LONG-TERM CARE INSURANCE
 IS APPROPRIATE FOR THE NEEDS OF THE APPLICANT.

4 (B) TRAIN ITS PRODUCERS IN THE USE OF AND REQUIRE PRODUCERS
5 TO USE ITS SUITABILITY STANDARDS.

6 (C) MAINTAIN A COPY OF ITS SUITABILITY STANDARDS AND MAKE
7 THEM AVAILABLE FOR INSPECTION UPON REQUEST BY THE COMMISSIONER.

8 (D) TO DETERMINE WHETHER THE APPLICANT MEETS THE DEVELOPED 9 SUITABILITY STANDARDS, THE INSURER SHALL MAKE REASONABLE EFFORTS 10 TO OBTAIN ALL OF THE FOLLOWING INFORMATION:

(i) THE APPLICANT'S ABILITY TO PAY FOR THE PROPOSED COVERAGE
 AND OTHER PERTINENT FINANCIAL INFORMATION RELATED TO THE PURCHASE
 OF THE COVERAGE.

14 (*ii*) THE APPLICANT'S GOALS OR NEEDS WITH RESPECT TO LONG-TERM
15 CARE AND THE ADVANTAGES AND DISADVANTAGES OF INSURANCE TO MEET
16 THESE GOALS OR NEEDS.

(*iii*) THE VALUES, BENEFITS, AND COSTS OF THE APPLICANT'S
EXISTING INSURANCE, IF ANY, WHEN COMPARED TO THE VALUES,
BENEFITS, AND COSTS OF THE RECOMMENDED PURCHASE OR REPLACEMENT.
(3) IF THE INSURER DETERMINES THAT THE APPLICANT DOES NOT
MEET ITS SUITABILITY STANDARDS, OR IF THE APPLICANT HAS DECLINED
TO PROVIDE THE NECESSARY INFORMATION, THE INSURER MAY REJECT THE
APPLICATION FOR LONG-TERM CARE INSURANCE.

Sec. 3942. (1) Every insurer marketing long-term care
insurance coverage in this state, directly or through its
producers, shall do all of the following:

27

(a) Establish marketing procedures to assure that any

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comparison of policies by its <u>agents</u> **PRODUCERS** or other
 producers are fair and accurate.

3 (b) Establish marketing procedures to assure excessive4 insurance is not sold or issued.

5 (c) Display prominently by type, stamp, or other appropriate
6 means, on the first page of the outline of coverage and policy
7 the following:

8 "Notice to buyer: This policy may not cover all of the costs
9 associated with long-term care incurred by the buyer during the
10 period of coverage. The buyer is advised to review carefully all
11 policy limitations.".

(d) Inquire and otherwise make every reasonable effort to identify whether a prospective applicant or enrollee for longterm care insurance already has accident and sickness or longterm care insurance and the types and amounts of such insurance. (e) Establish auditable procedures for verifying compliance with this section.

(2) AN INSURER MARKETING LONG-TERM CARE INSURANCE COVERAGE
IN THIS STATE SHALL NOT USE THE TERM "LEVEL PREMIUM" OR
"NONCANCELABLE" UNLESS THE INSURER DOES NOT HAVE THE RIGHT TO
CHANGE THE PREMIUM FOR THE PRODUCT BEING MARKETED.

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Final Page